



Kintraks Help

Version 10.04 onwards

Please Note: This Help file should be used as a comprehensive guide and reference to all the features when you are ready to explore them in more detail. Use the **Quickstart** guide to get you started with basic features and to familiarise yourself with the program interface.

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About Kintraks



Kintraks Animal Breeder is a computer program designed to centralise all your animal record keeping in one location. By grouping animal details and characteristics into separate records Kintraks can run functions to produce pedigrees, reports and documents.

Kintraks stores all information in databases. These files can be identified by the Kintraks document icon or the **.cax** file extension.

	Last modified
 Cats.cax	5/09/2012 1:08 PM
 Dachshunds.cax	6/09/2012 8:57 AM
 Dogs.cax	3/09/2012 2:29 PM
 Rabbits.cax	6/08/2012 12:55 PM

Animal Breeder is different from most mainstream animal registers because it allows you to create as many different databases as you please. If you breed Cats, Dogs and Rabbits then each can have a completely separate database with different settings for each, right down to pedigree layout and graphics.

Another advantage is that all versions of the program - Windows, Mac and Linux, use the same database format. This means you can open your database and work on it on most computers and operating systems. You can even copy all three versions of Kintraks to a USB flash drive alongside your databases. Plug it into your PC at work to update your records, then take it home and plug it into your Mac to continue working on the same files.

The first step is to create a database for a species. You will be prompted to name your new database. You need to enter a few specific details about the animal species so it can be used in terminology and calculations. If you are stuck then Kintraks will provide a default setup to get you started.

When done you can begin adding individual records. Each record can be linked with another through the Mother and Father fields. The program doesn't store a pedigree as often thought, it creates it instantly when you ask for it. This means that all names, relationships and titles in your pedigree are always up to date in all parts of the program after any changes are made.

As you build your database you will be able to see pedigree relationships forming. This can be quite enjoyable.

An alternate way of building your database is to import it from existing records. You may have an Excel file of your animal records or have exported a csv or text file from another program. You can also import selected records from another breeder.

Before you start building your first database a word about data backup. I often receive emails for help from distressed customers stating that their computer has malfunctioned or been stolen, and they've lost years of animal data. Do not even think about using a computer to store your data unless you intend to make reliable backup copies to protect it. Please read the section on backing up your databases as soon as you can.

Ok, so let's get started ...

Installing



Kintraks is available in three different versions to suit desktop operating systems - *Windows*, *Mac* and *Linux*. All versions have the same features and work the same way.

As a registered Kintraks customer you can download the program from the Internet and install it on your computer at any time. If you have purchased on CD and the disk is lost or damaged don't worry, just download the program and request a copy of your key. The most important part is the database files you have created and not the program. Remember to backup and you won't have to worry.

The install procedure varies depending on the operating system and whether you are running the program from your computer hard drive or as a portable application from a removable drive.

Go to the Kintraks website www.kintraks.com and visit the **Downloads** page. Find the section for your computer operating system and click on the *Download* link. There is only one installer file for Trial and Full versions. The program is restricted to 200 animal records (trial version) until unlocked by a Kintraks registration key when it becomes the full version. (see *registering*)



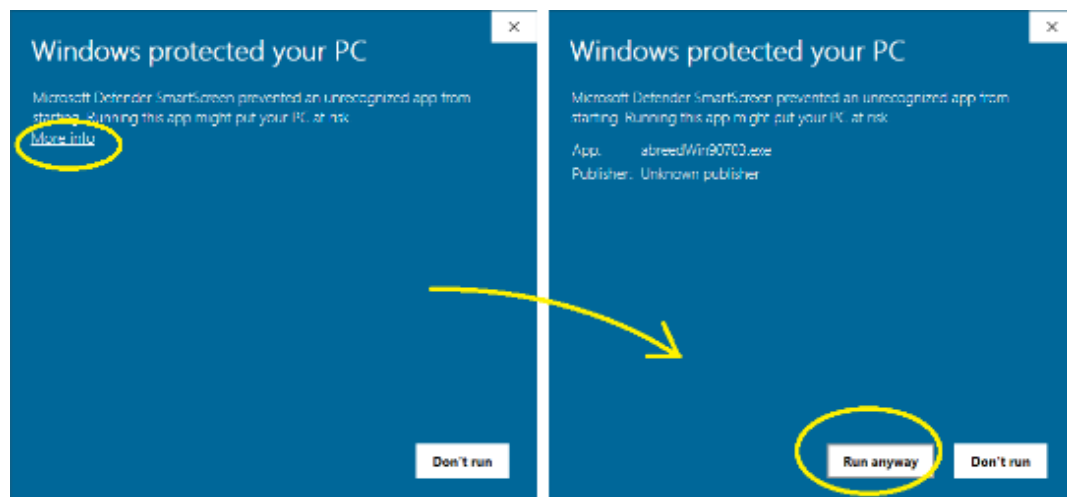
Windows

When you click on the download link you will be prompted to RUN or SAVE the file. (some browsers you may only be given the option to SAVE).

You will be asked for a location to save the installer file or your browser may automatically save it in your Downloads folder. After the download completes you will need to locate the file in this folder and run it. Double click to install Animal Breeder.

Screen – Windows 10 (Microsoft Edge Browser)

You may OPEN the file directly from the Internet. Windows will give you a standard warning about running files from the Internet. Click the **More Info** link then select **Run Anyway**. You must agree to all security prompts to begin the installation.



[Type here]



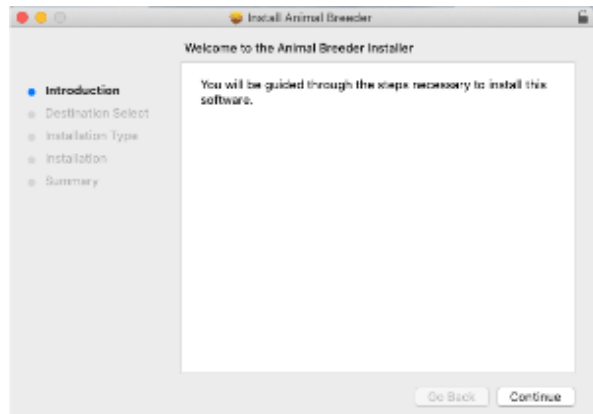
Mac

The Mac version comes as a Mac **pkg** file. This will install the program in your Applications folder. If you already have the program somewhere else on your Mac delete or rename it before upgrading to prevent the wrong copy from being upgraded.



abreedMac80606.pkg
Installer package - 281 MB

Once installed open your Applications folder and drag the Animal Breeder App to your Dock to create a shortcut.



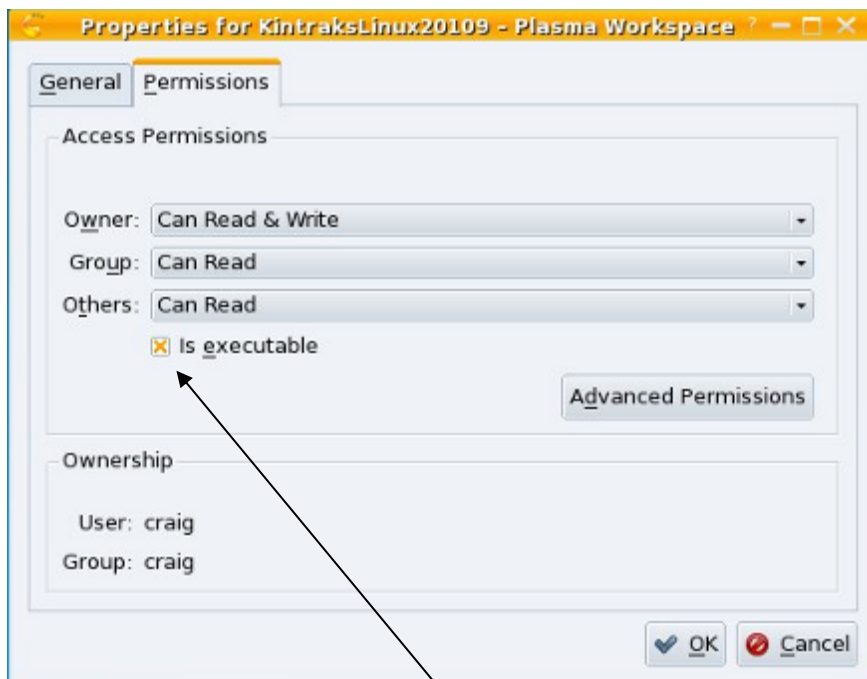
Linux

The program is contained in a zipped archive. Make sure you install the correct version for your operating system. I recommend 64 bit Linux Mint but it will work with other distributions.

Download to your computer and double click to extract the contents to your **Home** directory or folder of your choice.

Wherever you choose to run the program from, the **Kintraks** executable must be in the same directory as the **Kintraks.Lib** and **Resources** folder for the program to work. Depending on the Linux distribution the program may not run without a little modification.

Right click the **Animal Breeder** file and choose **Properties**.



Click the **Permissions** tab and check **Is Executable** (or similar). Save the changes. Your program should be ready to run now.

The Linux version is free and unrestricted. No registration is required but I do appreciate feedback and bug reports.

[Type here]



Portable

All three versions of Kintraks (Windows, Mac and Linux) can be run as portable applications from a removable drive eg. USB flash drive.

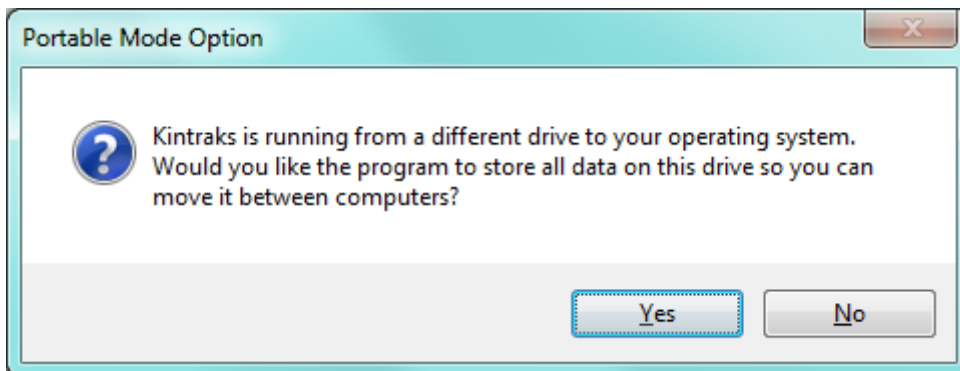
A portable application does not need to be installed on the computer hard drive to run.

By storing your databases, backgrounds and pictures on the USB drive you can take Kintraks with you and use it immediately on another computer. All versions of Kintraks share the same database format so you can use any version to access and update your database depending on what operating system the computer runs.

A separate download is available for Windows. To run the Mac as a portable application simply use the regular download. Copy the app to your USB drive. For Linux, extract the zipped archive directly to your USB drive.

To run insert the USB drive into your computer. On Mac and Linux distributions you should see your USB drive on your desktop. Open it to view the contents. Run the Kintraks file for your operating system eg. "Animal Breeder". It will probably be the one with the Kintraks icon.

Your operating system should recognise that you are running the program on a separate drive to the operating system and prompt you with a message:



If you click **Yes** the program will run in portable mode.

If you click **No** the program will behave as though it has been installed on your computer. All files will be stored as per normal in your **Kintraks** folder in your **Documents**.



Tip: You will not be prompted next time you run the program from this drive because the program has saved your choice in a small file on your USB disk called **noprompt**. To reset your choice delete this file from your USB drive and restart the program.

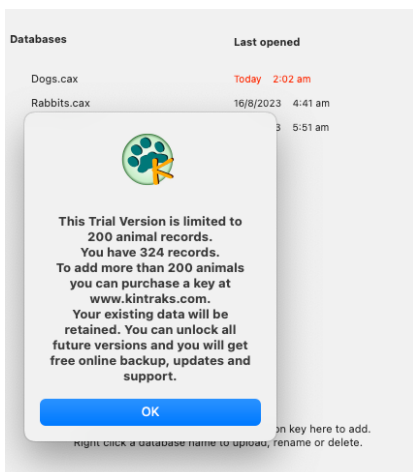
Registering



Kintraks requires registration to unlock all features and remove the 200 record limit. Purchasing a registration key will enable you to update to future versions of the program free of charge, have a say in new features and receive Email support with you need help.

Your registration key must be copied to the folder where your databases are kept. If you are running the program from your main hard drive this will normally be the **Kintraks** folder in your **Documents**. On a removable drive your registration key needs to be in the same folder as the program. You can immediately remove the restrictions on any trial version by copying the registration key to the database location.

If you don't see your registration name in the start-up screen it means that there is no registration key file present. You may also be reminded when you attempt to enter more than 200 records.



Kintraks will automatically unlock on older operating systems and does not require a registration key:

- Windows 7, 8.1 and 10
- Mac High Sierra, Mojave, Catalina, Big Sur
- All Versions for Linux

If you lose your registration key simply email support@kintraks.com and request a copy (free of charge). Include your full name and your Paypal email address that will identify you as a purchaser.

The program will check your existing key when you install or upgrade to a new version and will retain your registration unless there has been a violation of terms and conditions for example:

- You cancelled your payment or requested a refund after registering.
- You are using someone else's key which has been uploaded on a pirate or a file sharing site.
- You deliberately shared your key with other people through Email, Facebook or other website.

If you are the genuine owner of a key which has been pirated or stolen through no fault of your own, please contact Kintraks support for help.



Tip: Don't assume your key is blacklisted if it suddenly stops working. Keys can corrupt if tampered with or opened with other programs such as text editors. The result will be that the program displays strange characters as the registered name or "Unregistered Kintraks User". You may just need to request a free replacement key.

[Type here]

Uninstalling and re-installing

Uninstall

Uninstalling or re-installing over the top of an existing installation will not affect your data. Because databases are something you have created yourself, they are not on the list of items to remove when you uninstall nor are they replaced when you re-install. Because they remain after you remove the program they will be available when you install the program again.

To completely remove Kintraks for Windows go to **Settings > Apps > Installed Apps** (On the list of programs right click on Kintraks. Choose **Uninstall**.

To completely remove all traces of Kintraks open your **Documents** folder and delete the **Kintraks** folder (all operating systems). This will remove your databases, registration and pictures as well.

Make sure this is what you want to do?

To remove Kintraks from a Mac or Linux computer simply drag all installed files, folders to your Trash/Recycle bin. Remove links and shortcuts.

Reinstall

Reinstalling can upgrade an old version of the program or replace corrupt or missing files on a current version. It is an easy solution to fix most runtime errors. Whether you are running a free trial or registered version simply go to the Kintraks website and download the latest trial version of the program for your operating system.

The trial version is just the full version without a registration key. The program will check your existing key when you install and retain your registration.

Starting up



Windows

During Windows setup there was the option to create a Desktop shortcut. You may start the program by double-clicking on it. Another way is to open the program through the START menu. Go to **All Programs > Kintraks** and click on the **Kintraks** icon.

If the program fails to start there could be several reasons:

1. Kintraks is already running or has crashed and components are still running in the background. Hold down **Ctrl+Alt+Del >> Task List >> Applications**. Click on Kintraks if it's on the list then **End Task**. Try to restart the program.
2. Your shortcut is not pointing at the program. Try starting from the start menu. Delete all desktop shortcuts and re-install (*see Uninstall and reinstall*).

Mac

If you dragged the Kintraks icon to the dock you now have a convenient way to launch the program. If the program disappears from the screen at any time click on the icon to bring it back to focus.

Linux

Depending on the Linux distro there is usually a way to create a desktop shortcut or link. Try right clicking on the Kintraks icon for choices or consult your Operating System documentation.

The Splash Screen

The first screen that appears is called the Splash screen. This screen appears for a few seconds while the program prepares to run. Your registration information and the version number appear at the bottom of the screen.

Do not click on this screen as it will close the program. (This is a way to exit if the program ever freezes while starting).

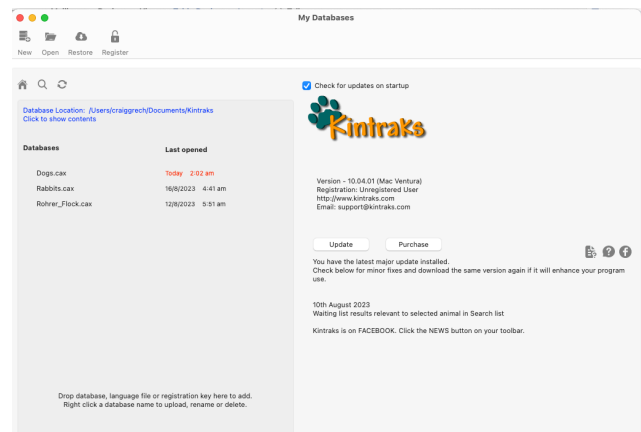
If you have saved some pictures with your animal records the program displays a random picture choice with the Kintraks logo each time you open. If you haven't saved any pictures it displays the default picture.



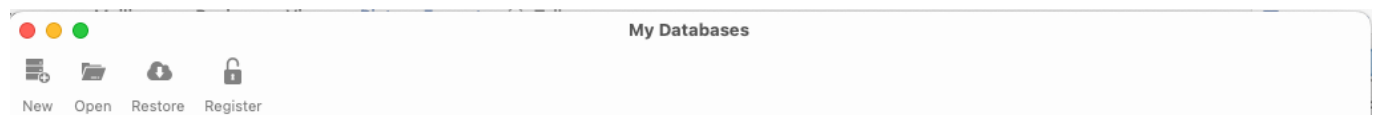
The Main program Window

As soon as the splash screen closes you will be presented with the main program window. From this window you can create a new database or open an existing one.

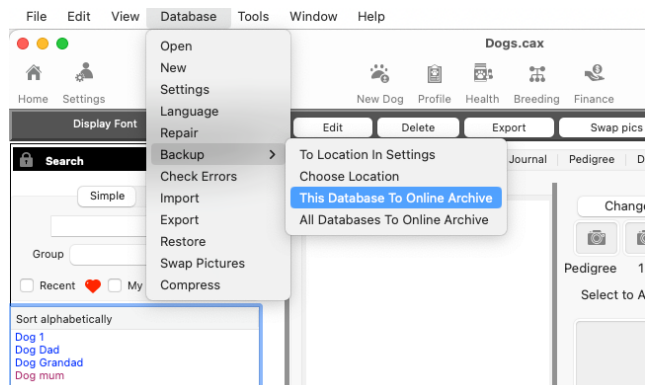
At the top of the window are menu items which give you access to all the Kintraks functions. Underneath that is a toolbar consisting of buttons for the most commonly used functions.



Screens – Mac Ventura

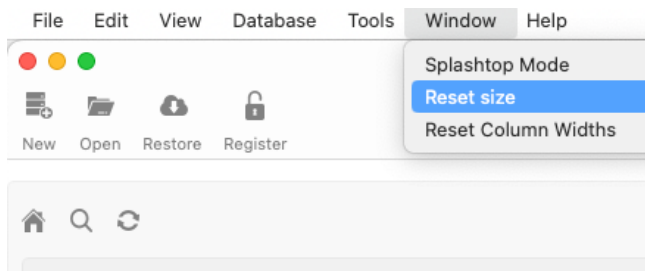


If an item isn't in the toolbar check the main menu.



[Type here]

You should use the program at full screen where possible to display maximum information. You can do this by clicking the program Maximize button or dragging the edges of the window to enlarge it. If you cannot see the whole program on startup and therefore cannot access anything, resize options click **Window > Reset Size** from the menu or use your keyboard **Ctrl+T** (Mac use **Cmd + T**) .



Kintraks may not display correctly at display settings less than 1024x768. Check you operating system display settings if you cannot see the program fully when you open it.

Creating a database

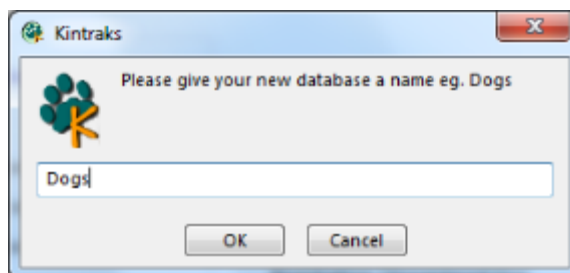


Important: If you are upgrading from the original Kintraks version for Windows (**Versions 3.** to 6.****) see the section **Importing an old version Kintraks (cav) database** for directions on how to copy the whole database to the new version format.

By default the program will create a new database in a subfolder of your user **Documents** folder called **Kintraks**.

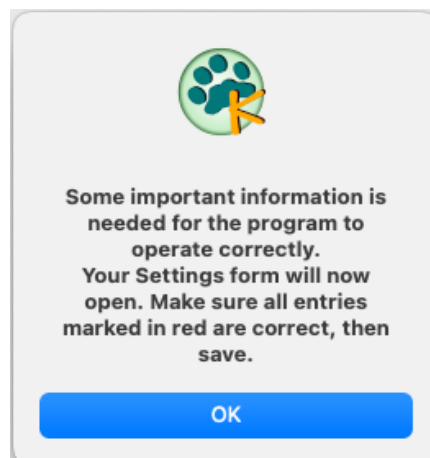
Now you can create a new database in the chosen location.

From the main window click the **New** button. Give your database a simple name when prompted. Usually just the species of animal is normally enough. After creating a database the filename will appear in the Main Window. You can open the database by clicking on the name.

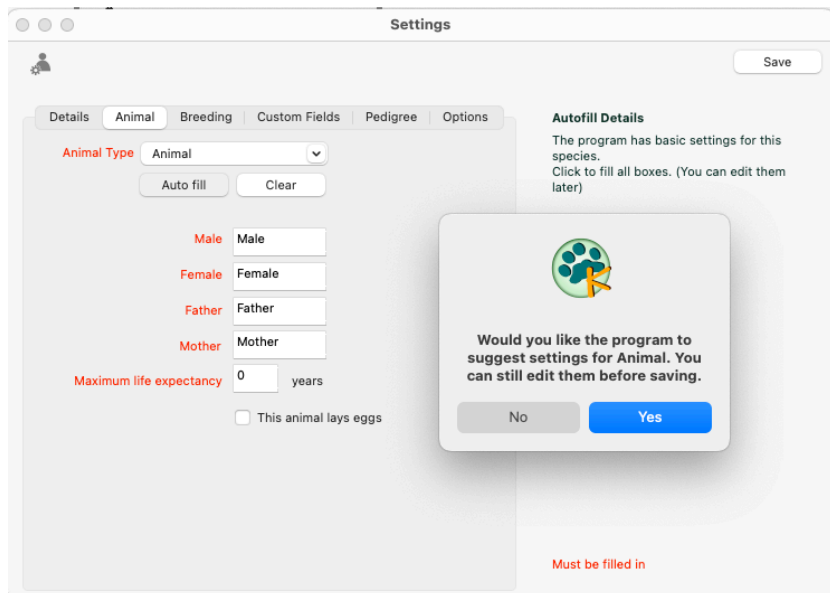


Enter Setting

After creating a new database, the program will prompt you to enter settings for the database. Click the **Settings** button on the top toolbar.



The settings form consists of 6 tabs. The minimum information required to make the program run is just a few boxes with red labels. The program will help you with this part. As you move your mouse over each box or click on the drop down lists some information will display on the right side of the form in green to help you fill it in.



A handy helper on the Animals Tab is the *Autofill* button.

It will enter default information for any of the animals listed in the *Animal Type* list.

If you disagree with any of the details entered just edit them. If you don't like the results at all click the *Clear* button and do it manually.

If you keep an animal that isn't on the list you will need to type in the animal species name in the box and enter the other details from your own knowledge.

When you use the **Autofill** button it also fills in the tab – **Custom Fields**.

This page allows you to make fields to keep information on aspects of your animal which don't appear on the **Animal** tab.

This list may not be exactly what you want so feel free to edit and customise it.



Tip: You can leave some boxes blank for later if you like. After using the program a while you often think of some other field you wish you had.

Click **SAVE** to save your database setup. These details will be used in this database only. You can use the same process to create more databases for completely different animals.

[Type here]

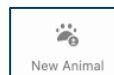
Add Records



Having saved our **Settings** for the database we can now start adding records.

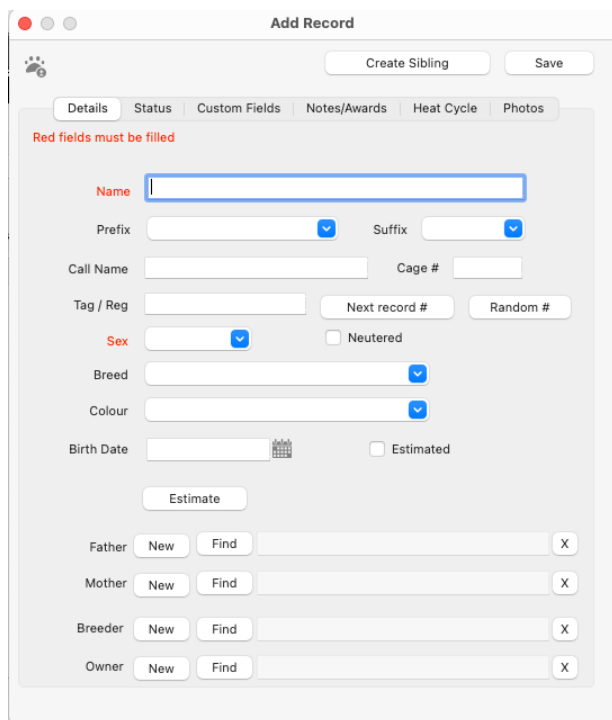
Gather all your paperwork together. If you are working from a pedigree certificate start with the Subject animal and work from the top of the page to the bottom so you can remember what you've completed.

Click the **New [animal]** button on the main window toolbar.



The Add/Edit form opens. As with the Settings form the minimum requirement to create a record is the fields with red labels – Name and Sex.

Screens – Windows 11



Next is a little about each section:

Details

You only need two pieces of information to create a record – **Name** and **Sex**. This takes no more time than it would to enter your pedigree in a spreadsheet or word document but having a separate record for each animal means you never have to type that name again in any pedigree or report.

Name

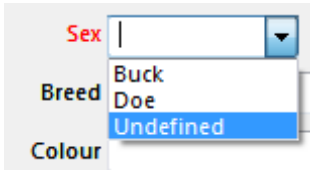
Compulsory field. Enter the animals full name (without titles) eg. **Nicholas Martinis**

[Type here]

Sex

Compulsory field. Click the drop-down list to see the names you entered in your **Setting** for Male and Female of the breed. You cannot type anything in this box, you must choose one.

You may choose *undefined* if for example the animal or bird was a juvenile and had not been sexed. *Undefined* animals cannot be used in most of the mating functions throughout the program but it allows you to make a record which can be edited and finished later on.



Other fields are optional but the more information you enter the more you will get out of using the program.

Prefix

Enter the animal's prefix title eg. Ch, GrCh (Rabbits) or any common prefix. Cavy breeders often put their stud in front of the animal name eg. "Flower Power".

Suffix

Any title that follows the name eg. HX or MX. Some breeders put also country initials eg. (UK). The program will add the prefix and suffix when it displays the name.

GrCh Forget Me Not (UK)

Names with anything in the prefix box will automatically be displayed in red on the pedigree. Many breeders highlight champions this way. You can turn this feature off when creating your pedigree or choose a different colour in the pedigree settings. We will look at this later.

Call Name

The animal's short name or call name eg. ***Nick***

Microchip

If the animal has a microchip you can enter the number here

Tag / Reg

Tag or Registration number. The contents may vary depending on the animal. It could be a brand, tattoo, band(bird), or just an official registration or microchip number.

If there are several identification numbers, you might consider making a field for it in the **Custom Fields** tab of your **Settings**.

You can also use the Record Number or Random buttons to generate a unique record number. You cannot have two animals with the same registration number.

Cage

Enter the cage, paddock or pen number that this animal is currently kept in. Some animals can only be identified by the cage number

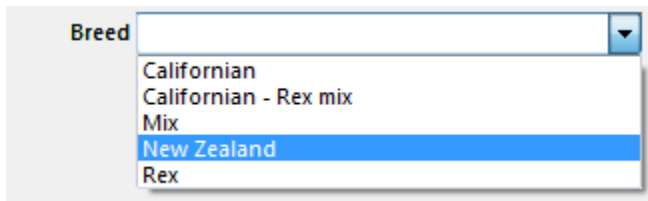
[Type here]

Breed

This list is empty the first time you use the program.

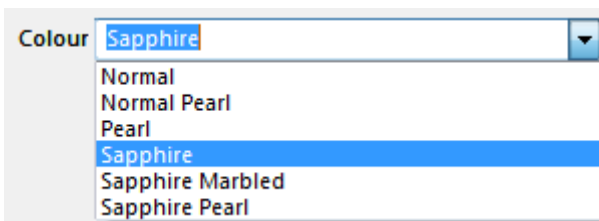
To simplify the program and allow you to just deal with the breeds you are associated with you just type in a new breed each time you need it.

The next time you add an animal the previously entered breed names will be the drop down list choices. Always check the list first before adding a new breed. Some breeder may have many breeds in this list, others will have only one.



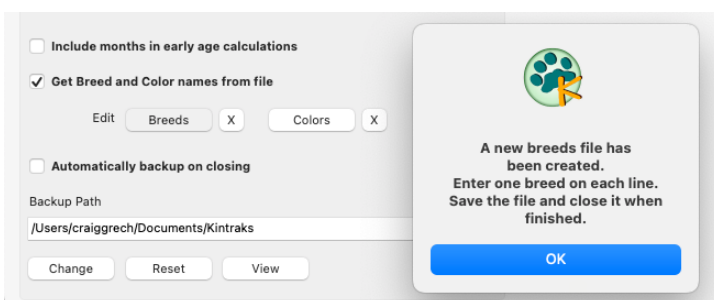
Colour

The **Colour** (USA – color) list works the same as the **Breed** list. As you enter new colours the list grows giving you more choices.



Using Breed and Color lists


Another method of filling Breed and Color lists is to use pre-set list. Once you select this option in **Settings**, the list will no longer automatically fill with entries you have used before. It will only display what is on the lists.



Birth Date

If you know the birthdate (DOB) enter it here. You can use the date picker beside the DOB box but for dates years back it is often easier to just type it in. Use the short date format for your region. Hold your mouse over the box to see this format in the popup tool tip. This applies to all dates entered in the program.


[Type here]

Birth Date  Estimated

Enter the date in the same format as your system Short Date
for example - 22/12/2020

If you don't know the birthday take a guess by using the estimate button to reveal some input boxes for years, months and days.

The program will calculate an approximate birthdate. This is far better than leaving it blank as many functions within the program depend on a date of birth. The DOB will be appended with the word (Estimated) whenever it appears in the program.

Birth Date  Estimated

years months weeks

Father / Mother


These boxes may not be labelled father and mother if you have chosen a different title for your animals in **Settings** eg. They could be *Sire* and *Dam*.

When you click on the **Find** button next to the Father or Mother entries a name finder will open.

The list will contain valid choices as determined by sex and lifespan. If the animal you are looking for is not on the list then something is wrong with the subject animal or the partners sex and date of birth.

Use the search options to find the parent you are looking for and click on the name to close the form and put it in the parent box.

You can also sort columns in the Name chooser by clicking the column header eg. To find the last animal entered click the **Date Added** column until the most recent entry is at the top of the list

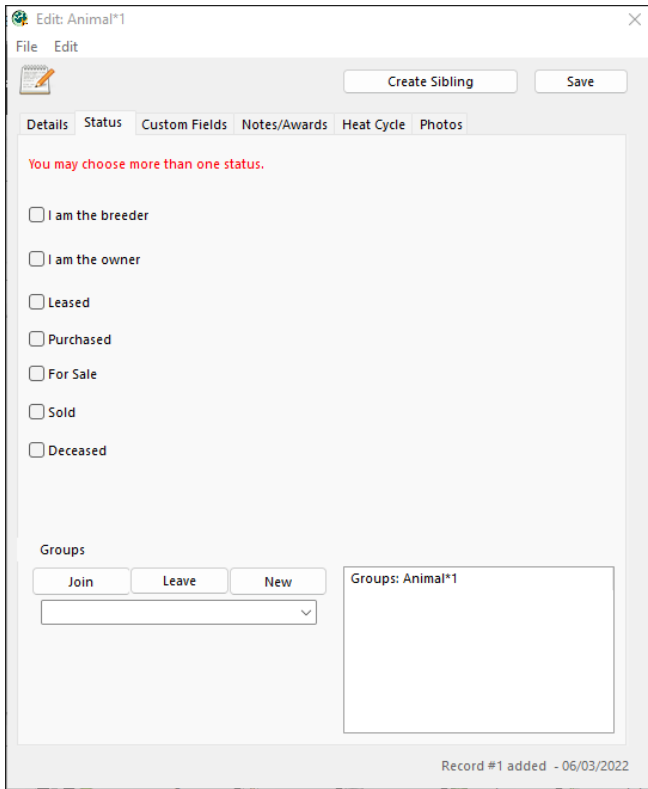
You can clear the Parent box on the Edit form anytime with the clear  button.

Don't despair if you haven't created parents yet. Click the **New** button to open a new form where you can add the parent details. When you save, the form will close and the parent name will appear on the original form.

Status

This section is used by the program to group animals together. It filters search results to manageable lists of just the animals in your possession.

You can check more than one choice.



I am the breeder

You bred this animal yourself. This option is not connected with any other choice but helps with searching and pedigree label.

I am the owner

If you are the owner of animal and it is not sold, leased or deceased, the program will presume you have the animal in your cage or yard.

For Sale

Checking this box will list the animal for sale in your finance records.

Sold

Check this if the animal is sold and a box will appear for the Sold Date. When you fill in a date the program will calculate at what age it was sold.

Leased

If you are borrowing or leasing an animal from another breeder then check this box.

Deceased

Check this if the animal is dead and a box will appear for the Deceased Date and reason for death. When you fill it in the program will know how long the animal lived. The reason may be any of the choices on the list or you may enter your own reason.

Purchased

If you want to enter a purchase date and price use this option

Groups

Groups are an easy way to collect similar animals together. The animals can have similar characteristics that set them apart. Anything from a particular litter, favourite show animals or animals that may carry a certain disease or trait.

A group can be displayed easily in the Search list by selecting the group name from the Search list or drop down lists on other forms. This makes it easy to apply bulk edits or select all the animals in the group for treatments.

An animal can belong to many groups. To create a group simply select one or more animals in the Search list and right-click, then choose Create Group.

You can also edit an animal and use the Group options on the Status page.

Note – when you use the NEW button the group name will not appear in any drop-down list until you save the animal.

[Type here]

Group names will appear with a # in the general record information.



Custom Fields

Do you remember the 15 extra fields on the third tab of **Settings**?

Well here they are. The same process works here as for the Breed and Colour fields. Check the drop-down list of previous entries. If it isn't on the list then type it in to add it to the list next time.

Now that you have finished entering your new record click the **SAVE** button. You will be prompted to enter more records with the same details.

Notes / Awards

Enter any notes or awards here. This text can be displayed on printouts and pedigrees so best to keep it short and relevant.

Heat Cycle

This tab records special heat cycle intervals that may be different than the default for the database. If all the animals in the database have the same heat cycle interval, then this tab can be left blank. See the separate section on **Heat Cycle** for details of this option.

Search



Now we have added some animals, where are they?

Have a look at the Search pane on the left side of the main program window. New records should appear in the **Recent** or **All Records** lists.

To display the recent animals you have created or edited check the **Recent** checkbox.

To view all records click in the Search box. Type any part of a name to filter the list.

To display only your stock click the My [animal type] checkbox. Wherever the red heart checkbox appears in the program it can be selected to only display records where you are the owner and the animal is not sold or deceased.

Group
 Recent My Dog

Using the Filters Tab

You can do a more refined search by opening the **Filters** tab. You will notice there are some other filters on the second list as well eg. *Sold Stock*. You can refine the search even further by using the third and fourth lists and the *contains text* option.

Screens - Linux Mint

Find is and is contains (enter text)
37 results. Click to view. Double click to edit.

Find is and is contains (enter text)
No results found.

Find is and is contains (enter text)
2 results. Click to view. Double click to edit.
Big Boy
Freddo

Notice above how the red heart icon appears when you change the Status to something besides **My Rabbits** or **All Records**. This works the same by filtering results by My Stock (checked) or All Records (unchecked) giving you three search criteria.

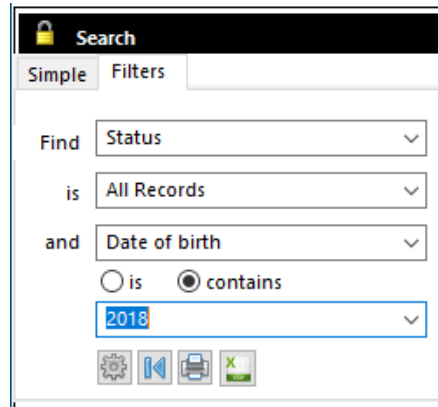
Searching by Date of Birth

[Type here]

Screens – Window 10

To search for a list of animals born in a particular year.

For example: to list all the animals born in 2018.

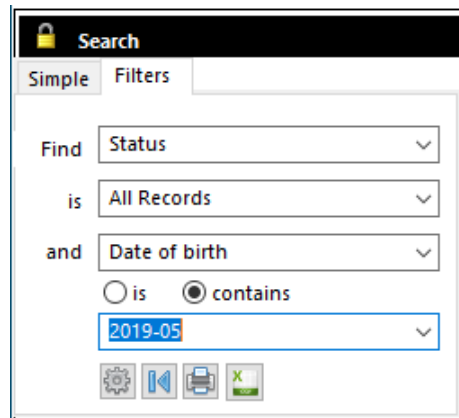


The screenshot shows a 'Search' window with a lock icon and a title bar. Below the title bar are two tabs: 'Simple' and 'Filters'. The 'Simple' tab is active. The search criteria are: 'Find' is set to 'Status', 'is' is set to 'All Records', and 'and' is set to 'Date of birth'. The search operator is set to 'contains' (selected with a radio button). The search value is '2018'. At the bottom, there are icons for settings, back, print, and export.

To search for all animals born in a particular month.

Use the universal date format in your search
ie. **yyyy-mm-dd** as that is the format of the stored
dates.

For example: to list all the animals born in May 2019.



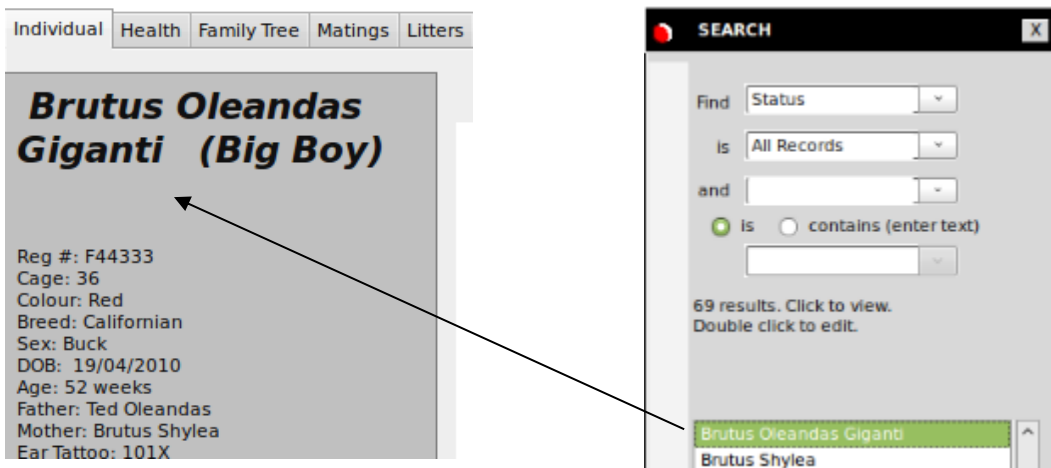
The screenshot shows a 'Search' window with a lock icon and a title bar. Below the title bar are two tabs: 'Simple' and 'Filters'. The 'Simple' tab is active. The search criteria are: 'Find' is set to 'Status', 'is' is set to 'All Records', and 'and' is set to 'Date of birth'. The search operator is set to 'contains' (selected with a radio button). The search value is '2019-05'. At the bottom, there are icons for settings, back, print, and export.

Opening Records



View Profile Details

Select a record from the Search list by clicking on it once. When you do this all the tabs on the main window will update with information relating to the selected animal. The first tab called **Profile** shows the information we entered when we created the record. It also adds the current **Age** as calculated from the Date of Birth.

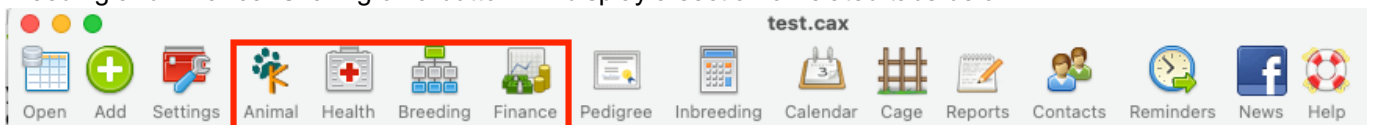


Edit details

Any fields you leave blank do not appear. To edit these details double-click the name in the **Search** list. The Add/Edit form appears. Make changes then click **Update**.

Tabs

There are four toolbar buttons that refer to the individual animal selected in the Search list – Animal, Health, Breeding and Finance. Clicking on a button will display a section of related tabs below.



When you choose a button the tabs at the top and buttons at the bottom change to suit. the menu buttons change to suit.

Animal

[Type here]

[First tab \[may appear as the Animal species name eg. Cat\]](#)

A summary of animal details including a selection of pictures. An area where you can add some notes of your own.

[Journal](#)

Record daily aspects of your animal. Each record is filed by date.

[Tree](#)

Displays the pedigree to 5 generations. Browse further up the family tree by clicking on names. Lists animals with the same pedigree.

[Descendants](#)

Offspring and descendants listed for 10 generations.

[Shows](#)

View show entries and results, awards for the selected animal or all animals.

[Documents](#)

Stores documents and scans in the Kintraks folder and allows you to select and view them from within the program.

Health

[Treatments and Reminders](#)

Schedule health and other regular treatments. Details appear in the table and on the *Calendar*.

[Diet](#)

Record a feeding schedule for each day of the week and at particular times

[Weight](#)

Record your animal's regular weight results and chart against the other animals in your database for comparison.

[\[Health\] Notes](#)

Any notes you want to keep relating to your animals health.

Breeding

[Heat Cycle](#)

Displays the four stages of the heat cycle with their start date. Current phases are highlighted in color.

[Matings](#)

Displays mating records showing stages and results.

[Pairs](#)

List offspring grouped by parents and date of birth. An easy way to track progress of each litter.

Finance

[Purchases](#)

Shows individual purchase details including date, price and seller.

[For Sale](#)

View records where the animal has the Status - For Sale.

[Sales](#)

View sale details of the individual or all records including buyers details.

[Produce](#)

If your animal produces a saleable product for example,. milk, wool etc. you can track and graph it here.

[Expenditure](#)

A simple way to calculate income and expenses and view totals under Individual or All animals. Sort by financial years.

[Waiting](#)

Keep track of customers waiting to purchase animals.

Add pictures



Add a picture

There are several ways to add pictures to a record. Before you add any pictures you should choose the method the program will use to store the picture. Pictures can be stored inside the database or as separate files which the program will find and display with the appropriate record.

The advantage of storing the pictures in the database is portability. You only need to backup the database file to keep everything together. You can send it to another breeder and when they open it they will see the pictures as well. The disadvantage is that the pictures are going to increase the database size considerably. The alternative is to store the pictures as separate files. The program will create a pictures folder and label the picture with the animal name and picture caption. You must remember to ensure the pictures are backed up with the database or they will be lost.

Open your **Settings** and go to the **Options** tab. Under Pictures check the option **Store pictures in database**. Below the checkbox is a slider which allows you to set the picture quality. The minimum setting will store the picture with dimensions of 800 x 600 pixels. It is recommended that you choose the minimum setting.

This process doesn't affect your original picture, but you should note that if you lose the original picture then the database version may be of a lesser quality.

Now we are ready to add pictures to a record. Select a name from the Search list. Make sure the first tab is selected. The first picture box labelled Pedigree will be used in the animal's pedigree.

Note in the images below that there is a different icon in the box depending on whether you are storing the picture in your database or saving it as a separate file.

[Screens – Windows XP](#)

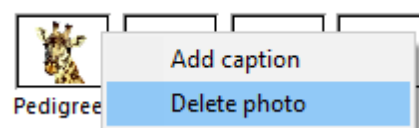
Click the box to select a picture. You may then choose a picture or drag image file to the boxes.




Delete a picture

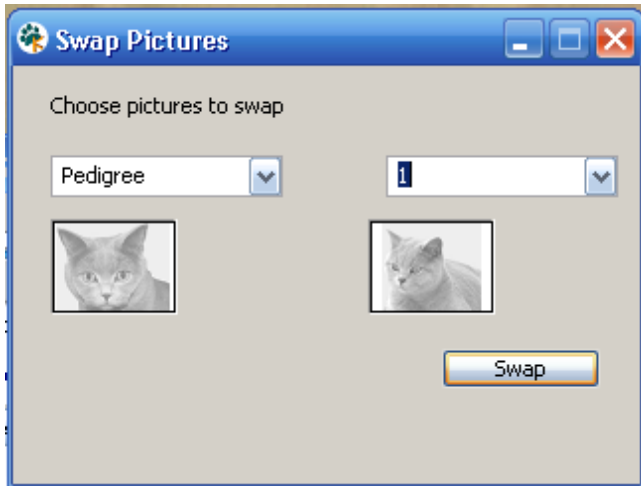
To delete a picture select the picture so it is displayed then right-click and select the Delete Photo menu choice.

If you delete them then they cannot be recovered. Make sure you still have the originals before doing this.



Swap a picture

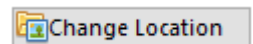
To swap pictures, for example you want a different picture as the pedigree picture, click the **Swap** button  at the top to display the Swap Pictures window. Choose the two pictures from the list then click the Swap button.



Altogether you can store nine pictures for each storage option.

If you change the storage option eg. from picture files to database stored, the other pictures will remain and can be viewed by changing the option back.

You can do this quickly without changing your settings by using the **Change Location** button.



To Edit a record click on the entry in the table

to open the Treatment form again. It will display **Update** and **Delete** buttons. Make changes then click **Update** when done.

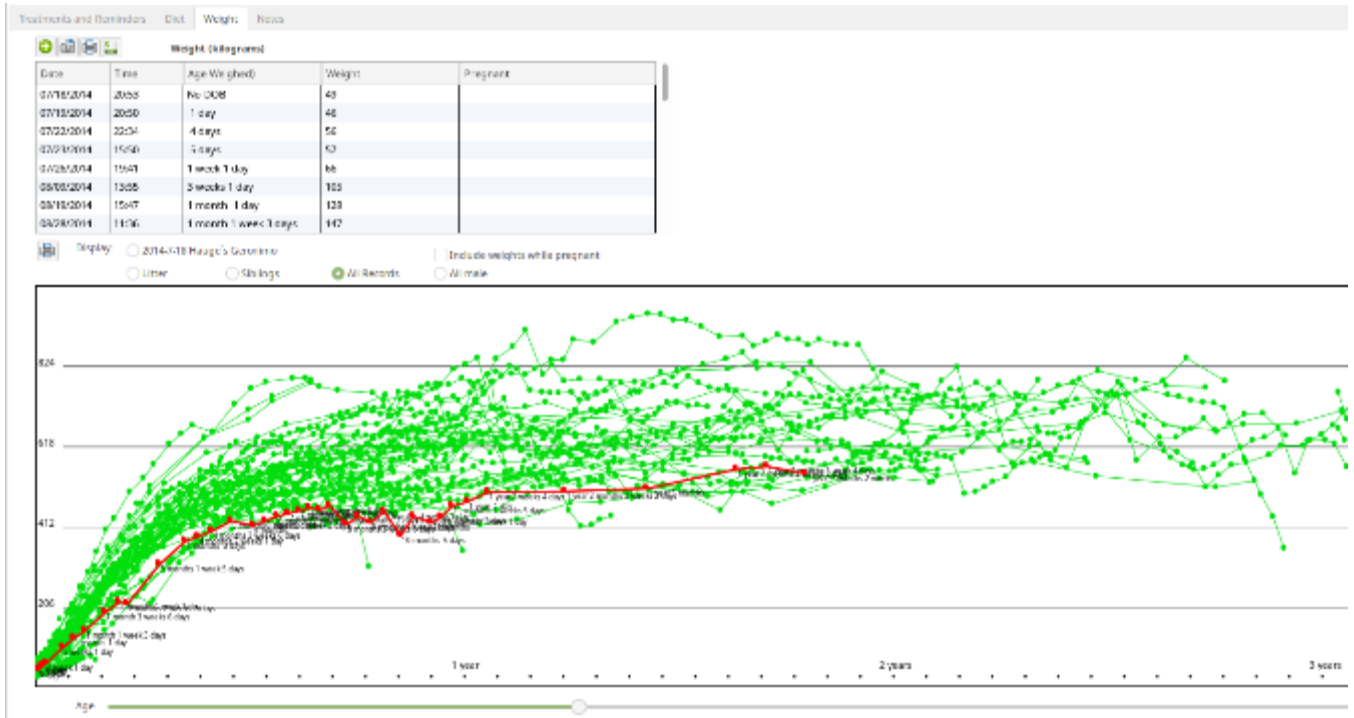
Delete Treatment

Click on the entry in the table. When the treatment form opens click the **Delete** button.

Weights

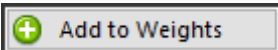
Kintraks stores weights for individual animals by date weighed and time and lists them in a table. The program creates a basic chart so you can view and compare weight gain or loss.

Screen – Linux Mint



Add

To add a weight select the animal from the Search list then click the button in the weights section.



The Add Weight form opens. The current date and time are filled in for you. If this is not the time of weighing you will need to edit them.

The measurement of weight is the one you entered in the Settings eg. Kilograms. Enter the weight.

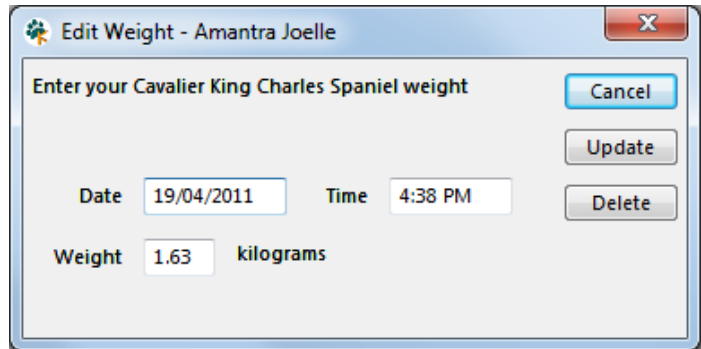
You may use decimal places if you wish.

Click Save when done. You will be prompted to enter more weights or close. The table and chart should update immediately on saving a new weight.

The 'Add Weight' dialog box is shown. It has a title bar with a close button (X). The main text says 'Enter your Cavalier King Charles Spaniel weight'. There are two buttons: 'Cancel' and 'Save'. Below the text, there are two input fields: 'Date' with the value '19/04/2011' and 'Time' with the value '4:44 PM'. Below these, there is a 'Weight' input field followed by the text 'kilograms'.

Edit

To Edit a weight click on the entry on the table. The form will open so you can make changes. It will display **Update** and **Delete** buttons. Make changes then click **Update** when done.



Enter your Cavalier King Charles Spaniel weight

Date 19/04/2011 Time 4:38 PM

Weight 1.63 kilograms

Buttons: Cancel, Update, Delete

Delete

Click on the entry in the table. When the weight form opens click the **Delete** button.

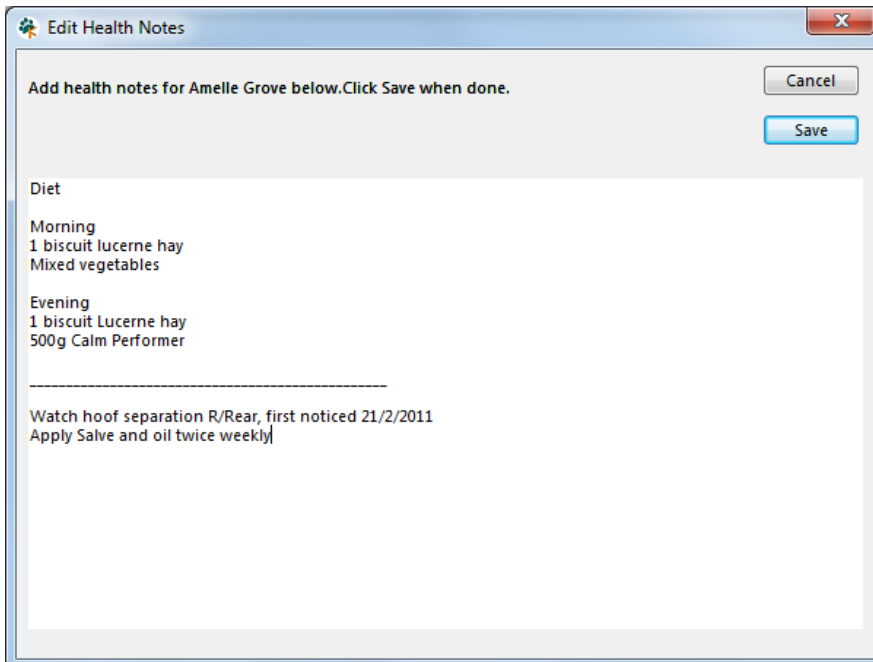


Tip: In your **Settings** go to the **Custom Fields** tab and create a custom field called **Weight**. Whenever you save a new weight on the Health page this custom field will update with the latest weight.

Notes



The Health page contains a blank area for notes. Click on the text area or use the Add button in the Notes section to open the notes form.



Add health notes for Amelle Grove below. Click Save when done.

Buttons: Cancel, Save

Diet

Morning
1 biscuit lucerne hay
Mixed vegetables

Evening
1 biscuit Lucerne hay
500g Calm Performer

Watch hoof separation R/Rear, first noticed 21/2/2011
Apply Salve and oil twice weekly

You can use this section for anything you like from medication to diet to grooming notes. Add or edit existing notes then click **Save**.

[Type here]

Pedigree



The Pedigree tab displays a pedigree by looking up the information you have entered in individual records. Rather than store a pedigree which could be out of date when animals are born, renamed or added, the program simply looks up the parents of the subject animal then finds their parents, then their parents etc. etc. This is done in an instant creating the animal's Family Tree.

To view a Family Tree select a record from the search list then click on the Family Tree tab.



The family tree is displayed back four generations, five if you maximise the screen. If the family tree has blanks it is normally because the animal hasn't any parents entered.

If you need to add parents right click on a name and choose Add father or Add Mother. Note the **Show pop-ups** checkbox must be unchecked for this function to operate.



This is also an easy way to build a family tree. It will open an **Add Record** form and when you save the tree will refresh automatically with the new parents.

Shows



The Shows page helps you keep track of show events, entries, awards and judges.

Shows may be filtered by **Name** to display just entries for the animal name on the **Search** list or All Record filters **Last 12 Months** or **Show Year**. When you click **Show Year** a drop down menu will allow you to choose a year.

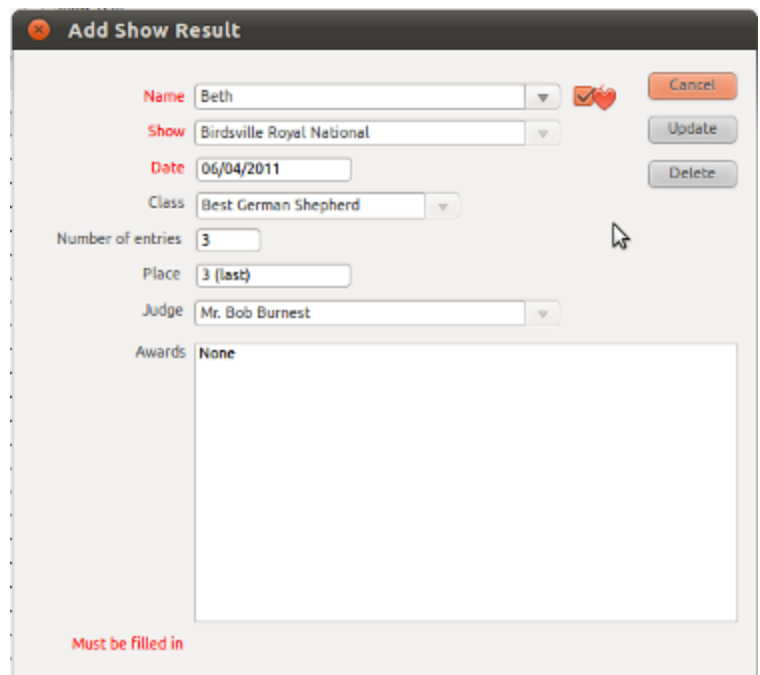
Add

When you click the Add Show button on the **Shows** page a form opens where you can add a new show record. It is not necessary to select an animal from the Search page first but you may.


Select the animal's name from the **Name** list at the top. If there are a lot of records in your database you may use the red Heart checkbox to fill the list with all records (unchecked) or just your stock (checked).

Edit / Delete

To Edit a Show record click on the entry in the Shows table to open the **Add Show Result** form again in edit mode. It will display **Update** and **Delete** buttons. Make changes then click **Update** when done. You may also delete the record using the **Delete** button.



Add Show Result

Name: Beth 

Show: Birdsville Royal National

Date: 06/04/2011

Class: Best German Shepherd

Number of entries: 3

Place: 3 (last)

Judge: Mr. Bob Burnest

Awards: None

Buttons: Cancel, Update, Delete

Must be filled in

Breeding

Heat Cycle



Heat cycles can be unpredictable, so the program allows you to adjust dates for the four phases of the cycle. Open Settings and enter the length of each phase. For example, for a dog the heat cycle may take 129 days comprising of –

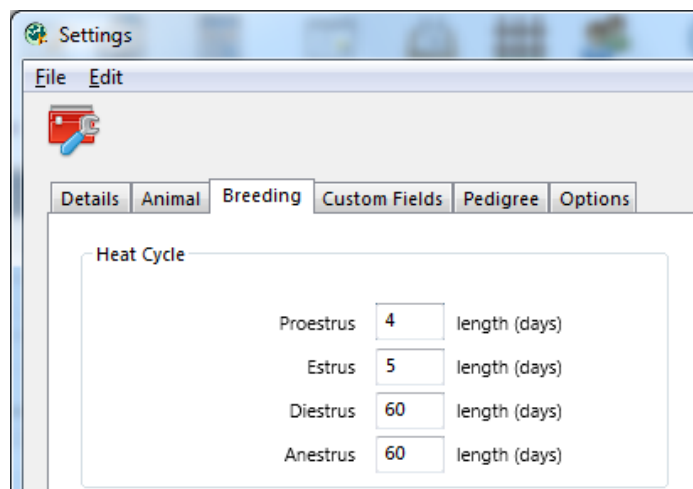
Proestrus: vaginal discharge, males attracted to females, females unwilling to mate. Length: 4-20 days.

Estrus: swollen vulva, yellowish vaginal discharge, mating occurs during this phase. Length: 5-13 days.

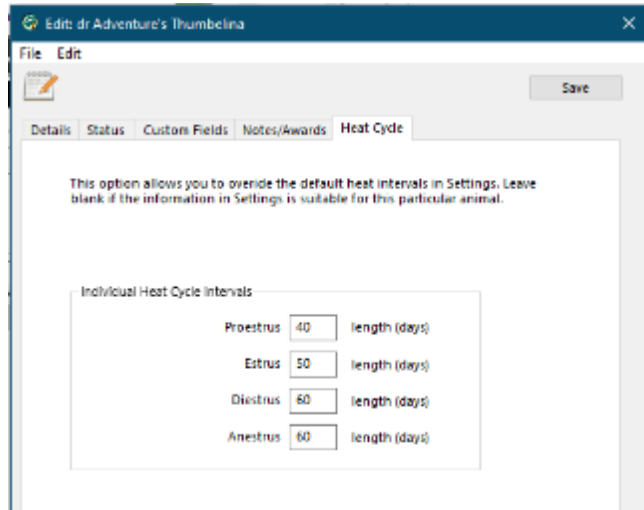
Metestrus: (or Diestrus): the period after Estrus or mating. Length: 60-90 days.

Anestrus: the period of inactivity (sexual and hormonal) between Estrus phases. Length: 60 – 90 days.

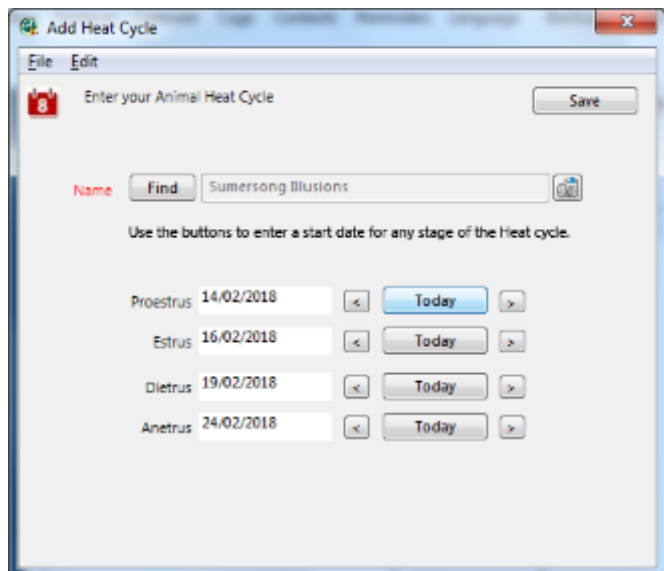
Open your settings and enter the length of each interval. This is not accurate but does provide a basis for tracking each stage.



If your animals have different heat cycle intervals, you can over-ride these settings by editing the individual animal and entering unique intervals.



Let's say you have done your research and determined that an animal is entering a new phase of the heat cycle. Select the animal record from the Search list and open the **Heat** Tab (Under the **Breeding** tab). Click the Add button.



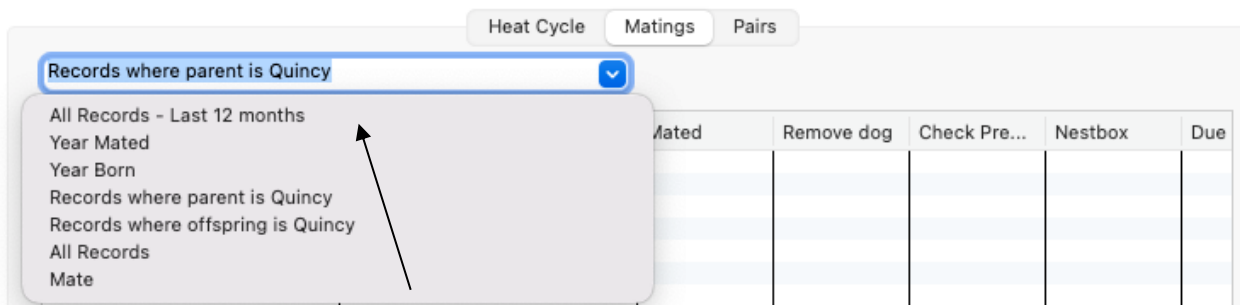
Enter the date that the particular stage of the cycle began. Click the **Today** button if it is today. The rest of the cycle will automatically adjust the intervals to suit giving you new predicted dates for the rest of the cycle. Click **Save**. The reminders for the next stage will now appear in the heat table.

Matings



The Matings and Pairs page work together to help you keep track of breeding records and schedules.

Screens – Mac Monterey



[Type here]

The Mating page defaults to the **Parent** option and lists matings which involve the animal selected in the **Search** list whether it is the father or mother. If no animal is selected in the Search it defaults to **All Records** for the **Last 12 Months**.

Other All Record options are **Year Mated** or **Year Born**. A drop down list will appear allowing you to select a date from the last 20 years. You can go back further if necessary by typing the year in the box.

You can also view matings which involve the animal in the Search list and one other by clicking the Mate option. A list of animals of the opposite sex will appear for you to select from.

This follows a simple process in order of the breeding steps:

1. **Start a mating record**

When you put two animals together to mate open the Mating page, no need to select anything from the search list. Click the Add Mating button to show the **Add Mating** form.

The screenshot shows the 'Add Mating' form with the following details:

- Must be filled in:**
 - Breed: Crested PE White
 - sire: Canberry Cotton
 - dam: Sumbora So Peachy
- Enter Date Mated or Date Born:** Date Mated: 1/3/2011
- Births:**
 - Not pregnant
 - Males:
 - Females:
 - Stillborn:
- Buttons:** Quit, Save, Make Litter Records
- Notes:** A large empty text area at the bottom.

Select a **Breed** from the list of type one.

Select the animal names from the father and mother lists. These lists may be labelled differently, for example Sire and Dam depending what you entered in the Settings for Father and Mother.

By default these lists show only your current stock but you can uncheck the red heart options



to list all records sorted by males or females.

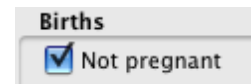
Enter the Date mated then click **Save**. That's all that's necessary for now.

2. Enter an Unsuccessful Mating

If time passes and the mating is not successful (no pregnancy, eggs or whatever) you need to close this mating record. Open the Mating page and click the **Last 12 Months** option.

This is the easiest way to find your recent mating records. Another way is to click on the name of one of the parents in the **Search** list and find the record on the Mating page (defaults to **Parent** option).

Check the **Not pregnant** option and save.



3. Monitor a Successful Mating

If the animal is pregnant take note of the date in the mating record to prepare a bed or nestbox for the animal.

Another function of the program the **Calendar** will list this date and projected day of the birth so you don't need to keep looking at the Mating page for these dates. We will look at the **Calendar** later.

4. Enter the Birth

The happy day has arrived. Open the mating record and enter the birth date and the number of males, females and stillborn if any.

Enter Date Mated or Date Born		Births	
Date Mated	1/3/2011	<input type="checkbox"/> Not pregnant	
Date Born	18/4/2011	Males	2
		Females	3
		Stillborn	1
		<input type="button" value="Make Litter Records"/>	

5. Create Litter Records

Click the **Make Litter Records** button. A dialog will appear asking you if the default name is OK to use, just to temporarily name them. The name is derived from the date of birth and parts of the parent's names. You can enter your own choice if you like.



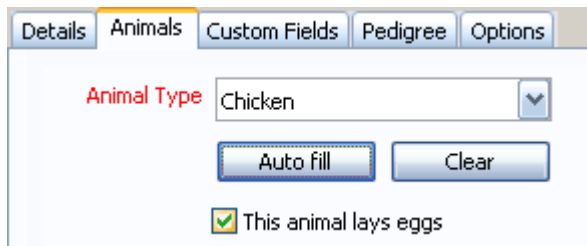
When you click OK the program will make records for the male and female animals born live. Offspring are numbered eg. *Male(1) Male(2)*. These names will appear in your program **Search** list under your current stock. They can also be viewed on the **Pairs** tab.

Hatch



If your animal lays eggs then you can substitute the **Mating** page for the **Hatch** page. To do this open your Settings and select the animals tab.

Check the box "This animal lays eggs".



Details Animals Custom Fields Pedigree Options

Animal Type Chicken

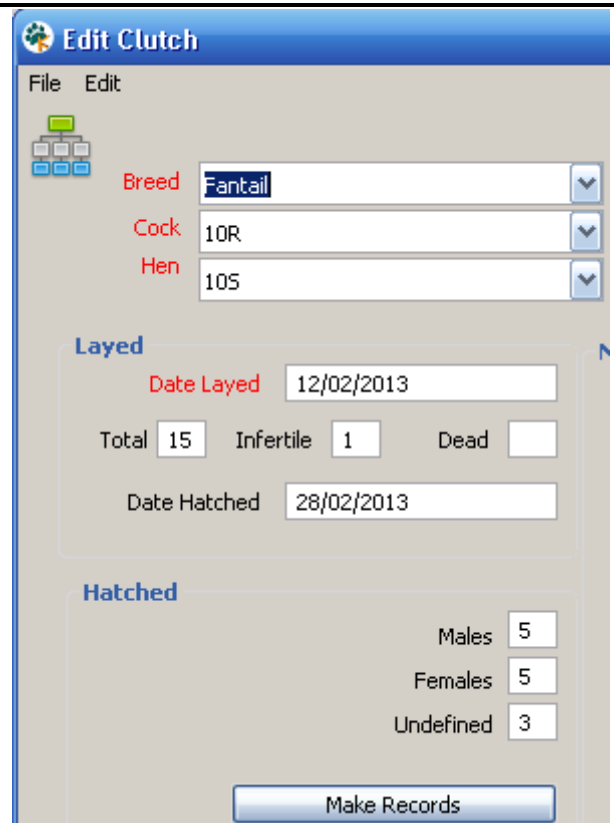
Auto fill Clear

This animal lays eggs

The Hatch page will replace the Matings page and organised to displayed your incubation and hatch information.

When a batch of eggs are laid click the Add button to start a new clutch record.

During the stages of incubation and hatching edit the record to add more information and notes.



Edit Clutch

File Edit

Breed Fantail

Cock 10R

Hen 105

Layed

Date Layed 12/02/2013

Total 15 Infertile 1 Dead 0

Date Hatched 28/02/2013

Hatched

Males 5

Females 5

Undefined 3

Make Records

Pairs



The Pairs page isn't particularly interactive but is useful for grouping animals with their siblings and parents.

When you click an animal name on the **Search** list the **Pairs** page displays all offspring by that animal. Like the **Matings** page it defaults to the **Parent** option but can be changed to display **All Records** with different filters.

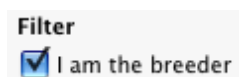
Screens – Mac Snow Leopard



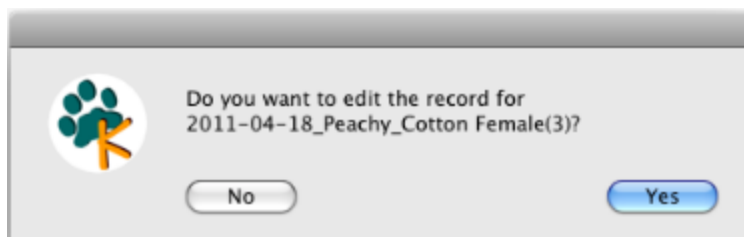
Birthdate	Mother	Father	Baby	Sex	Details
18/04/11	Bumbora So Peachy	Canberry Cotton	2011-04-18_Peachy_Cotton Male(1)	boar	1 day
			2011-04-18_Peachy_Cotton Male(2)	boar	1 day
			2011-04-18_Peachy_Cotton Female(1)	sow	1 day
			2011-04-18_Peachy_Cotton Female(2)	sow	1 day
			2011-04-18_Peachy_Cotton Female(3)	sow	1 day

The **Details** column will show the age if it is alive, but can also show other details like date sold or deceased. Even when you give each animal a proper name they will still remain grouped with their parents on this page so you can view them together.

All entries on this page can be filtered by **I am the breeder** even when the other options are selected.



You can click on each animal on the litter page to open its record for editing. Since it is easy to accidentally click on this page and inadvertently open a record you will get a prompt first.



Do you want to edit the record for
2011-04-18_Peachy_Cotton Female(3)?

No Yes

Finance



Screens – Linux Mandriva 2010

The Finance page keeps simple income and expense records for your database. By selecting a name from the **Search** list the Finance page will display financial information relating to the particular animal.

Click on a record to view details or edit.

Date	Name	Details	Expense	Income
14/03/2011	Toffee Melting Moment	Stud fee		120.00
23/04/2011	Toffee Caramel	Collar (Ebay)	22.00	
23/04/2011	Toffee Red Wine	Flea treatment	105.00	

When you click on any of the **All Records** options you can view income and expenditure for all records in your database. You can also filter by **Last 12 months** and **Fiscal Year**. This opens a drop down list of common financial year end dates.

All Records

All Animals

Last 12 months

Fiscal Year (ends)

June 31

2011

Add

To add a record of an income or expense click the Add Expense button on the Finance page to show the **Add Finance Record** form.

Add Finance Record

Enter income or expense details for this Cat or choose ALL ANIMALS from the list.

Income Expense

Date: 23/04/2011

Name: Toffee Red Wine

Details: Flea Treatment

Amount: 105

Select the option for **Income** or **Expense** then select a name from the list. By unchecking the red Heart box you can change the search list from your current stock to all records in the database.

Add a short description in the **Details** box then enter the amount (only numeric characters). Click **Save**.

Edit / Delete

[Type here]


To Edit a Financial record click on the entry in the **Finances** table to open the **Finances** form again in edit mode. Make your changes and click **Update** or choose the **Delete button** to remove the record.

Sales



The recording of sale details is an important part of running any breeder operation. The **Sales** page shows the date and details of each sale entered and displays in a table allowing you to compare records.

Screens – Windows XP

  Search By: Offspring / Parent All Records Last 12 Months Year Sold

Click on a record to view details or edit.

Name	Mother	Father	Birth Date
Realto Genius			08/04/2010
Ted	Felicity	Byron	12/03/2009

Add

To add a sale record click the Add Sale button on the Sales page. Unlike other functions you don't need to select an animal from the main Search list.

The **Add Sale** form opens. Select the animal's name from the **Name** list at the top. If there are a lot of records in your database you may use the red Heart checkbox to fill the list with all records (unchecked) or just your stock (checked). Once you select the name the known details of this animal will populate some of the other boxes which are greyed out.

Add a **Date Sold**.

Add Sale

Must be filled in

Name: Brian's Buttons

Father: Father Brian

Mother: Mother Brian

Birth Date: 20/04/2010

Breed: Red Samatran

Colour: Red

Date Sold: 14/3/2011

Buyer: [Empty]

Notes on this purchase

Buttons: Cancel, Save, Add Contact

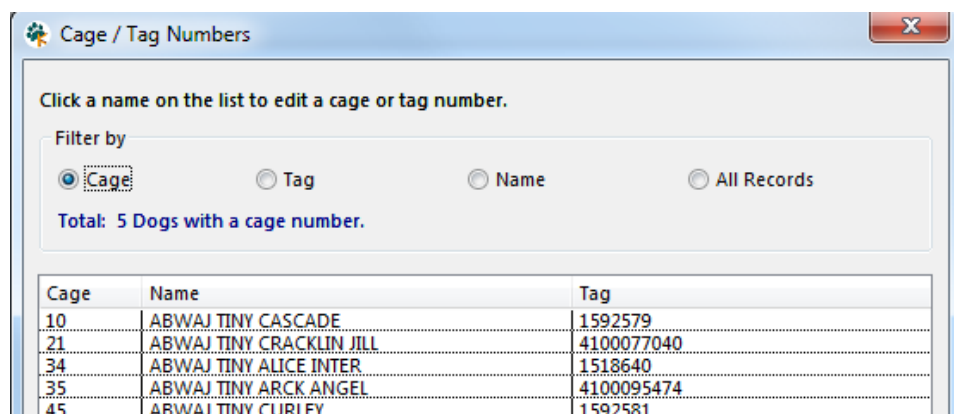
Select a buyer if the name exists on the **Buyer** list. The names on your buyer list come from your **Contacts** page. We haven't looked at this yet but there is no need to go to it to add the buyer as a Contact. Just click the **Add Contact** button to create one now. The Add New Contact form opens. Fill in the details and save (see the Contacts section below) . After you save the contact you will be returned to **the Add Sale** form. You may now select the contact name and add notes on this purchase. Save the Sale record. The sale table should update with the changes.

Edit / Delete

To Edit a sale record click on the entry in the sale table to open the **Add Sale** form again. It will display **Update** and **Delete** buttons. Make changes then click **Update** when done. You may also delete the record using the Delete button.

Cage

The cage function can be accessed from the Cage button on the toolbar. It's main use is to provide a quick list of animals with their cage (pen, paddock, tank etc) and tag numbers. If you run a large breeder it may help you quickly locate and organise animals by their location and Identification. Filters determine what is listed.



Cage	Name	Tag
10	ABWAJ TINY CASCADE	1592579
21	ABWAJ TINY CRACKLIN JILL	4100077040
34	ABWAJ TINY ALICE INTER	1518640
35	ABWAJ TINY ARCK ANGEL	4100095474
45	ABWAJ TINY CURLEY	1592581

Calendar

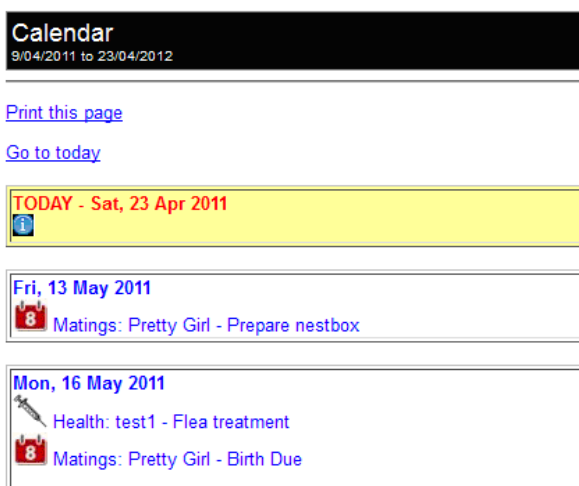


The Calendar links the records from the Individual, Mating, Treatments and Reminders pages together and displays them in Date order.

Only events dated from the previous fortnight to 1 year ahead are displayed. You can skip to today by clicking **Go to today** at the top of the page.

Calendar entries include:

1. Breeding events such as when to prepare a nestbox and the expected birthdate
2. Treatments from the **Health** page which have not been done
3. Reminders not completed
4. Animal's birthdays
5. Reminders to backup your databases



Calendar
9/04/2011 to 23/04/2012

[Print this page](#)
[Go to today](#)

TODAY - Sat, 23 Apr 2011

Fri, 13 May 2011
8 Matings: Pretty Girl - Prepare nestbox

Mon, 16 May 2011
Health: test1 - Flea treatment
8 Matings: Pretty Girl - Birth Due

If anything appears or does not appear in the Calendar when you think then refer to the list above to determine why. For example:

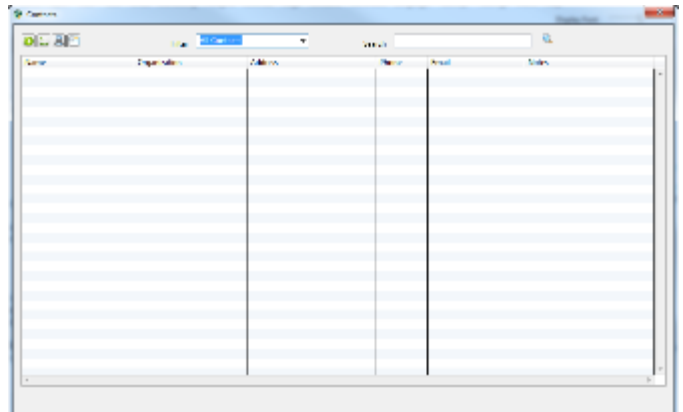
- Remove a completed reminder by checking **Done** on the reminders page.
- Prevent a dead animal from displaying a birthday by checking **Deceased** on the Edit record form.
- Stop Breeding reminders for an unsuccessful mating by checking **Not Pregnant** on the mating form.

The calendar displays in webpage format and can be printed.


Contacts



The Contacts page contains a simple list of persons or organisations which you have dealt with. You can use it for club members, buyers, suppliers or anyone you please.



Add

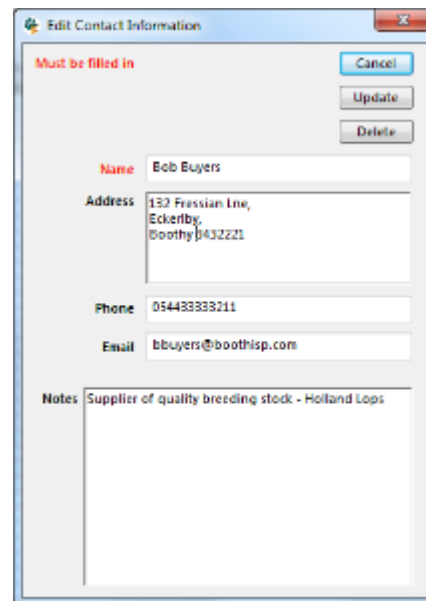
When you click the Add button  on the Contacts page.

A form opens where you can add a new contact record and notes. The minimum information is the person or organisation name.

Edit / Delete

To Edit a Contact record click on the entry in the sale table to open the **Add Contact** form again in edit mode. It will display **Update** and **Delete** buttons.

Make changes then click **Update** when done. You may also delete the record using the Delete button.



Edit Contact Information

Must be filled in

Name Bob Buyers

Address 132 Fressian Lane,
Eckerlby,
Boothby | 432221

Phone 05443333211

Email bbuyers@boothisp.com

Notes Supplier of quality breeding stock - Holland Lops

Buttons: Cancel, Update, Delete

Inbreeding Calculator



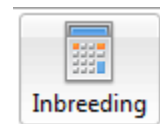
The inbreeding calculator can work out the COI (Coefficient of Inbreeding) using Wrights formula for an existing animal or a prospective offspring resulting from a mating of two animals. The accuracy of the COI depends on how much information your database contains and should be used as a guide only.

Wrights formula

The COI indicates the possibility that two alleles of a gene are completely alike with another animal in the pedigree.

$$F_x = \sum \left[\left(\frac{1}{2} \right)^{n_1 + n_2 + 1} (1 + F_A) \right]$$


- F_x** - The inbreeding coefficient of the animal in question
- F_a** - The inbreeding coefficient of the common ancestor
- n₁** - The number of generations from the sire to the common ancestor
- n₂** - The number of generations from the dam to the common ancestor





To open the Inbreeding Calculator click the **Inbreeding** button on the toolbar. Because Kintraks takes a little time to calculate the result it is best to calculate the cOI of all animals in one go and store the result with each record. Then the program can COI the result instantly whenever needed. If you add more animals later on you can simply run this process again to update all COI based on the new information.

To update COI for all animals click the **Update All** button and wait for the calculations to complete. This could take some time if you have a lot of records. The other buttons will show previously saved COI for all your animals or just your current stock.

All - Display all previously saved coefficients.
My Stock - Display all previously saved coefficients for your stock only.
Update All - Re-calculate all coefficients and save to database.


 All


 My Stock


 Update All

0%

If a COI isn't calculated for a record it will show a reminder message when the details are displayed.

Name	Breed	Sex	Inbreeding Coefficient
Big Boy	Californian	Buck	Click Update All to calculate

After you click **Update All** the COI will be listed from highest to lowest. You can click on the other column headers to sort alphabetically.

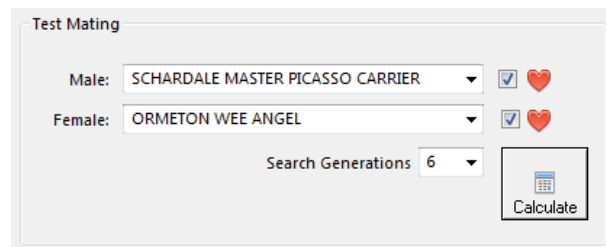
Name	Breed	Sex	Inbreeding Coefficient
ACE HI DIAL	Quarter Horse	Horse	12.5%
KING FRITZ	Quarter Horse	Horse	06.25%
FRECKS NU COPY	Quarter Horse	Mare	01.563%
MAVERICK	Quarter Horse	Horse	00.586%

After Updating, the COI is stored with each record and will appear with the details on the **Individual** page.

You can also do a calculation for a test mating to get the COI of the offspring.

Select two animals from the list and choose how many generations you would like the program to search (more than 6 doesn't make much difference and takes a lot longer).

Click the Calculate button to list all common ancestors and their contribution to the total COI.



Common Questions

WHAT IS COI?

The probability of inheriting two copies of the same allele (gene) from an ancestor that occurs on both sides of the pedigree.

HOW IS COI CALCULATED?

Kintraks uses the most common formula for calculation devised by Sewell Wright in 1922.

If an individual is inbred, their sire and dam are connected in the pedigree by lines of descent from a common ancestor or ancestors. The coefficient of inbreeding is obtained by a summation of coefficients for every line by which the parents are connected, each line tracing back from the sire to a common ancestor and thence forward to the dam, and passing through no individual more than once.

IS COI AN ACCURATE MEASURE OF INBREEDING?

Your COI calculation is only as accurate as the number of available generations you have in the pedigree, six is fair, ten is better. Remember also that the COI is only a measure of probability. It does not guarantee that the allele was passed on to the next generation every time. It can however predict the potential danger from a particular mating in terms of decreased fitness etc. with reasonable accuracy. It is still one of the best tools a breeder can use.

THE COI IS ZERO EVEN THOUGH THE SIRE IS HIGHLY INBRED?

Only common ancestor affect COI. If they don't share common ancestors in their pedigrees the COI is zero (based on available data). Breeding two completely unrelated animals is outbreeding not inbreeding.

WHY DO I NEED TO UPDATE ALL THE COI IN KINTRAKS?

Many programs do a quick COI calculation based solely on the number of generations in the path between the common ancestors. But there is more to the formula than that. Wright's formula also includes the accumulation of individual COI of every common ancestor (see F_a in the formula). This part is usually left out in many programs because it is complex and time consuming to calculate but leaving it out can reduce the final percentage significantly.

The Kintraks solution is to pre-calculate the COI for all records first and store them so COI of common ancestors can be included instantly. To improve accuracy you should click UPDATE ALL on the Inbreeding Calculator with a 10 generation search whenever you add more ancestor records. This will make common ancestor data readily available for all other calculations.

Note: If you do not have a date of birth for all your animals this may produce variations. The calculations need to be done in birth order so ancestors COI can be used in offspring results. If you have no dates of birth you may find the results improve with a second run of the calculator.

WHAT IS AN ACCEPTABLE LEVEL OF INBREEDING?

This varies enormously depending on the species and breed. Research your breed to determine this.

ONE OF MY ANIMALS HAS AN EXTREMELY HIGH COI WHICH I'M SURE IS WRONG?

Inaccuracies in the pedigree eg. An animal being an ancestor of itself, can create a circular calculation error leading to an inaccurate result. I am currently improving the error checker to spot pedigree anomalies that cause bad calculations.

CAN I CALCULATE COI FOR MORE THAN 10 GENERATIONS?

The main limiting factors are computing power and calculation time. If your computer is unstable or low on resources it can cause the program to freeze or system crashes. However the option will be available soon for those that want to use it.

Language



By default, the Kintraks program is in English. By copying a language file to your computer, you can convert the program into another language. You can also use the English language file to substitute words and phrases to your personal preference.

You can download language files from the Website help page. If the program is installed on your computer, open the language archive **Language.zip** and find your language file **language.csv** in the appropriate country folder. Drag the file **language.csv** to the main program window to add it to the program. For portable mode save it to the same location as your databases.

Note: Language files are compiled and donated by Kintraks users. If you would like to create a language file for the benefit of all users, please contact us.

Edit Translation

You can add translations to your language file from within the program. Click the Language button from the Tools icon on the toolbar to open the Language form.

The left column contains the English word. In the right column edit or add a translation or substitute word. You can sort columns by clicking on the Header. To add a new word, click the Add button and follow the prompts.

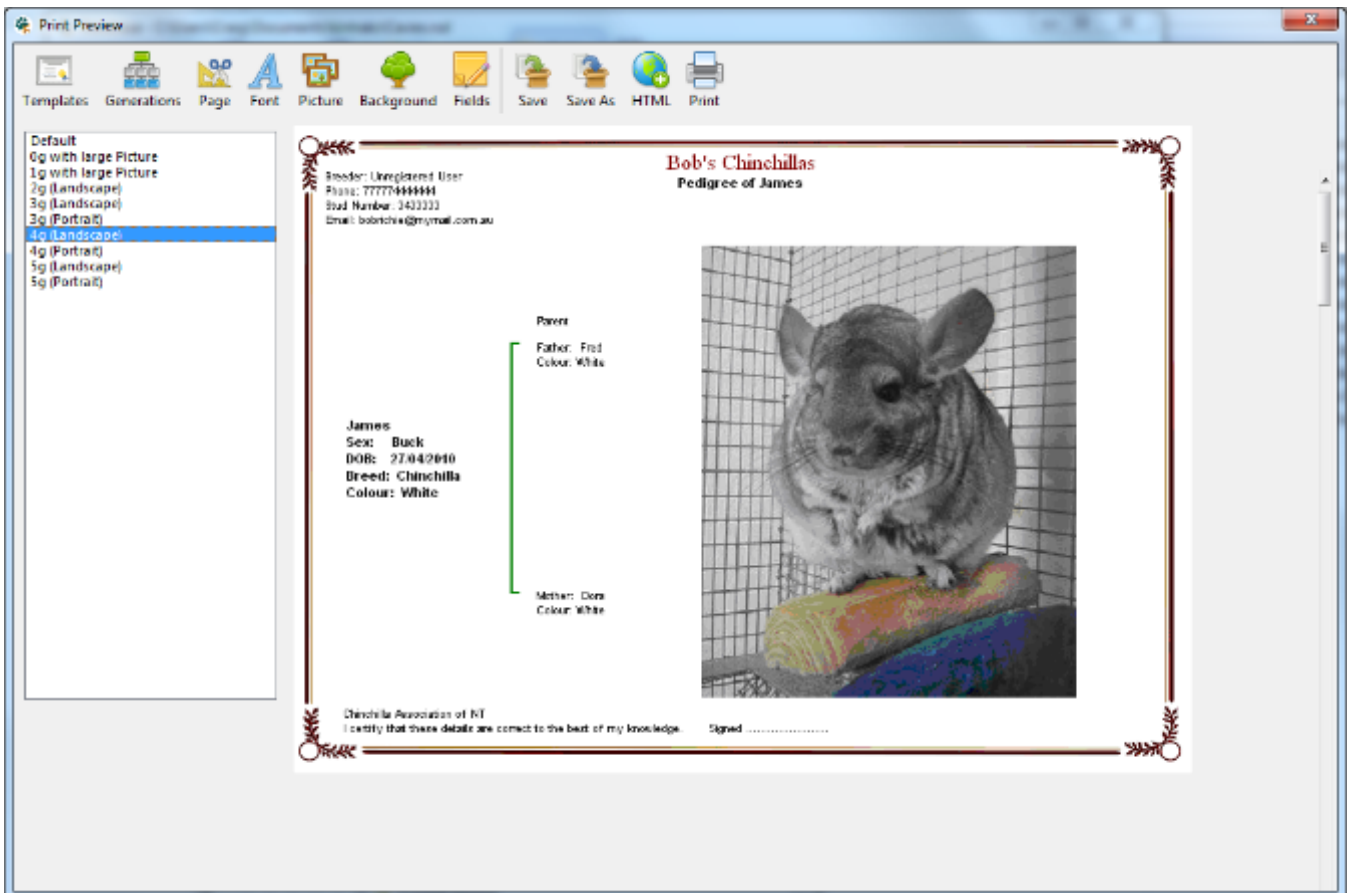
Pedigree Designer



Pedigree certificates may be printed on paper or stored as a file for printing or Email (*see the next section Pedigree for Web and Email*).

When you are ready to view a pedigree click the **Preview** button. Don't be alarmed at the initial result. Almost every part of the page can be customised to your personal preferences and then saved as a template so you only need to design it once.

Screens Windows 7



The screenshot shows the 'Print Preview' window of the Pedigree Designer software. The interface includes a menu bar with options: Templates, Generations, Page, Font, Picture, Background, Fields, Save, Save As, HTML, and Print. On the left, a list of templates is shown, with '4g (Landscape)' selected. The main area displays a pedigree certificate for 'Bob's Chinchillas' titled 'Pedigree of James'. The certificate includes the following information:

- Breeder: Unregistered User
- Phone: 7777999999
- Stud Number: 1433333
- Email: bobchiv@gmail.com.au

The pedigree chart shows James (Sex: Buck, DOB: 27.04.2010, Breed: Chinchilla, Colour: White) with a parent Fred (Father, Colour: White) and a mother Dora (Mother, Colour: White). A photograph of a grey chinchilla sitting on a colorful log is included on the right side of the certificate. At the bottom, there is a signature line: 'Chinchilla Association of NZ I certify that these details are correct to the best of my knowledge. Signed

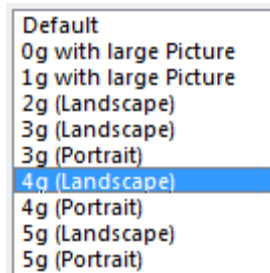
Preset Templates

The program comes with some preset designs to give you a starting point. This also to enable you to get all the printable objects back on the page if you get too radical with your design.

You should start by choosing a preset design. This will be determined by how many generations you want to display. For example: **3g** displays 3 generations back so you get parents, grandparents and great grandparent.

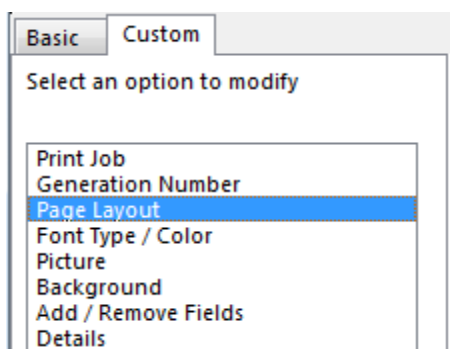
The number of generations may also be determined by what's normal for your animal type. Do a little research on what is normal with clubs and breeder groups.

Then decide on the best orientation. Long animal names fit better with **Landscape** whereas lots of details on different lines suit **Portrait**.



Customise

Screens Windows 7



Some people actually enjoy this part. By using the buttons on the Toolbar you can customise many aspects of your pedigree template. Clicking a Toolbar button displays the options in the section on the left. Click Templates to display your preset list again.

Not all options can be customised for a HTML pedigree as it is determined by what can be easily altered in a web page format.

The information below refers to making pdf and paper pedigree certificates.

Page Layout

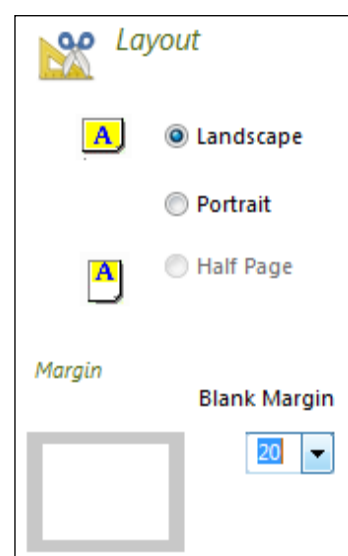
Landscape and **Portrait** will set your printer orientation before printing.

Half page will print a small pedigree certificate in landscape orientation in the top half of the page.

The **Margin** setting determines what percentage of the page width is left blank. Choose a number from the list.

If you set this to **0** (zero) your printer will print as close to the edge of the paper as possible. Minimum allowable margins for your printer may override this.

Not every printer is the same. Do a test printout to see if the certificate fits on the paper.



Font Type / Colour

There are three sections of the pedigree where you can customise the font type, style and colour of the fonts. You may also wrap text by moving the Wrap slider at the bottom of the options.

A *Fonts*

Title

Font:

Size: **B** *I*

Main Animal Details

Font:

Size: **B** *I*

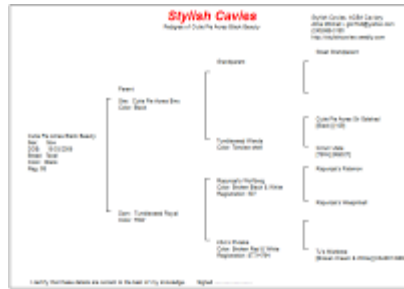
Generation Details

Font:

Size: **B** *I*

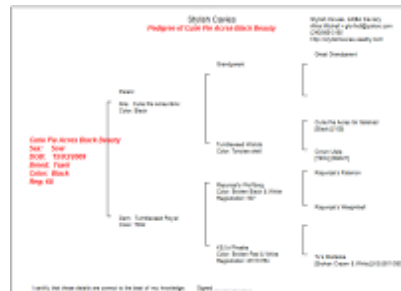
Wrap:

Title



Changes the font properties for the title (in red). Normally this is the Stud or organisation name.

Main Animal Details



Changes the main animal's details and the line under the title: "Pedigree of"

Wrap

Rapunzel's Wolfborg
Color: Broken Black & White
Registration: 507



Rapunzel's Wolfborg
Color: Broken Black & White
Registration: 507

Generation Details



Changes all animal details apart from the main animal. Changes the Personal details section at the top of the page and the certification at the bottom.

Picture

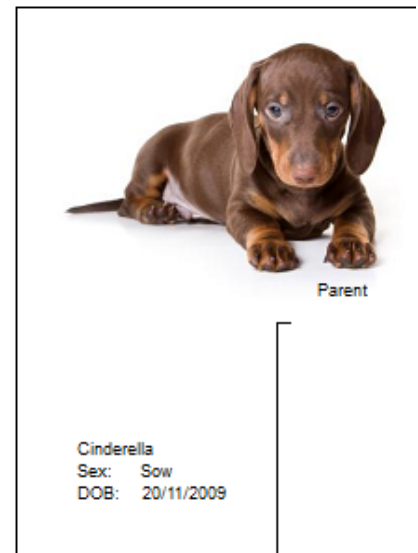
Before you can display a picture in a pedigree you need to add it to the pedigree picture box on the animal's individual page. (see **Pictures**). Once that is done choose **Picture** from the picture options.

Picture
 Logo
 Both
 None

Size
 Horizontal
 Vertical

Picture Shadow

Adjust picture size and position by moving the sliders. You can move your picture to the other side of the page or enlarge it to use as a backdrop. Add a shadow if you like by checking the **Picture Shadow** box.



Background

A nice uncluttered background will really give your pedigrees a professional touch.

Background

Background Picture

Add Border

Brackets

Bracket Colour
 Bracket Width

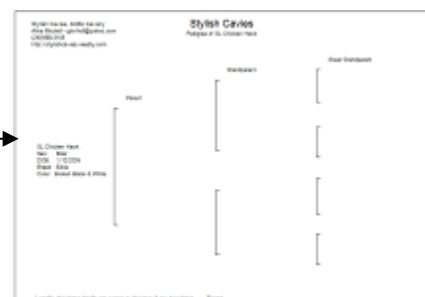


If you don't want a background click the **Clear** button. Because your certificate won't have an edge it is usually best to check the **Add border** button to add a thin black border.

The **Bracket Colour** and **Bracket Width** (line thickness) controls are used to format the pedigree connectors.



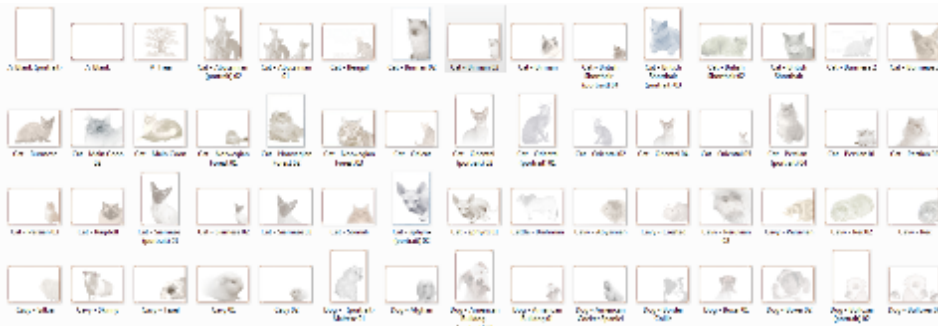
To choose a background from your computer click the **Add** button. The file will be copied to your Kintraks folder. Because everyone has their own preferences Kintraks only comes with one background, a tree with a fancy border. This is the default background which is built into the program.



Tip: To hide all connectors slide the **Bracket Width** all the way to the left.

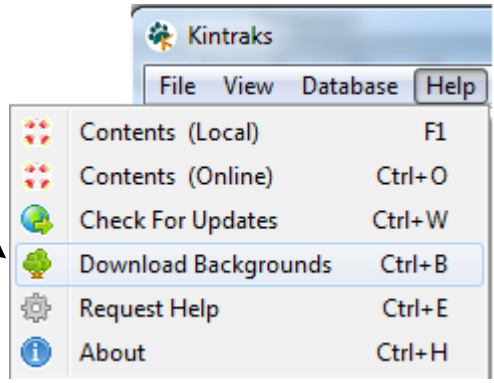
Download a background

I have made numerous backgrounds available online to suit all types of animals. These were all at the request of breeders so if you have a preference or a particular picture you think might be suitable let me know.



To go to the backgrounds page on the web choose Download Backgrounds from the Help menu.

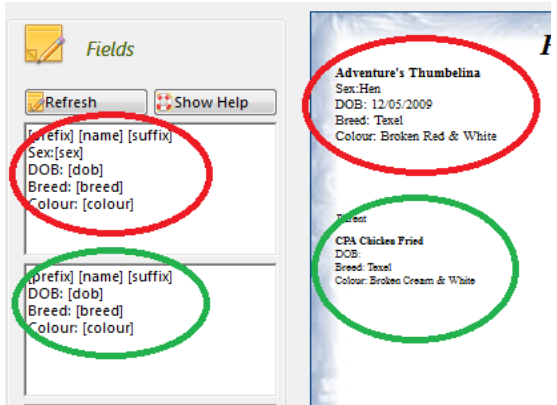
Follow the directions on the webpage to download to your computer. In the background section (above) click the Add button to browse for the file and add it to your pedigree layout.



You can then adjust the transparency of the background using the slider. Move to the right to make the background more transparent.

Add / Remove Fields

This option allows you to choose the information that appears in your pedigree. The program uses variables which will be substituted for the field contents for the particular animal. Each box represents the layout for each generation. If you click the Show Help button you can get a list of the variables available for your regular fields and custom fields.



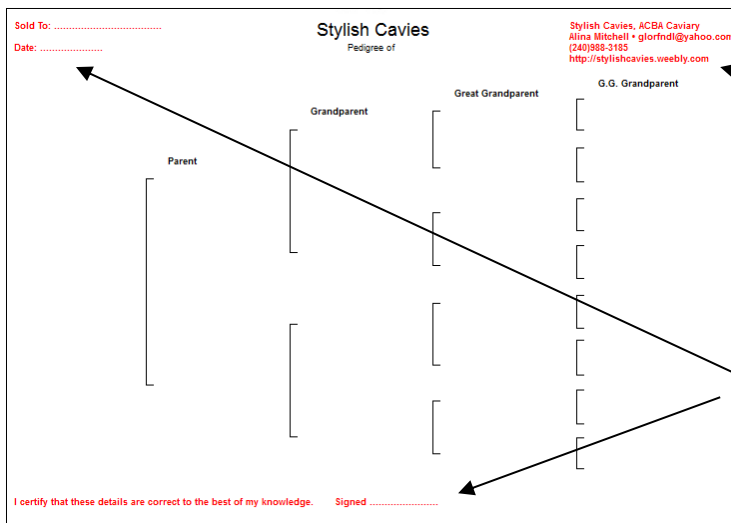
To display information enter any lines (or copy and paste) in your field box. You may edit any title words but variables in brackets [] must remain exactly the same to be substituted for the animals details. NOTE: The first line will be the animal's full name and cannot be changed or cleared.

```
[prefix] [name] [suffix]
Callname: [callname]
Sex: [sex]
DOB: [dob]
Breed: [breed]
Color: [colour]
COI: [coi]
Weight: [weight]
Age: [age]
Laid: [customfield1]
Set: [customfield2]
Ringed: [customfield3]
```

Details

This option adjusts the position of your personal details (from your Settings) and certification. Use the **Horizontal** and **Vertical** sliders to adjust the position of each block of text.

[Type here]



Details

Personal Details
 Horizontal [Slider]
 Vertical [Slider]

Certification
 Horizontal [Slider]
 Vertical [Slider]

Custom Detail

Sold To:
Date:

Horizontal [Slider]
 Vertical [Slider]

You can also enter any text of your own choice in the **Custom Details** box and it will appear on the pedigree. Adjust the position with the sliders.

Save

When you close the **Preview** form you will be asked to save the settings. Click **Yes** to save the settings as your own custom pedigree template.

Save As

You can duplicate a template under a new name by using the **Save As** button. Saved template names will appear on the **Template** list below the preset items.

Delete Templates

To delete a template right click on the template name in the **Template** list and choose **Delete**.



Reminders



Screens Windows 7

Kintraks has a Reminders page which allows you to enter any reminder or appointment. This gives you a list of reminders which can be filtered by **Not Completed**.

Reminders which are not completed will also appear on the program Calendar. (see Calendar)


  **All Records** All Reminders Not Completed

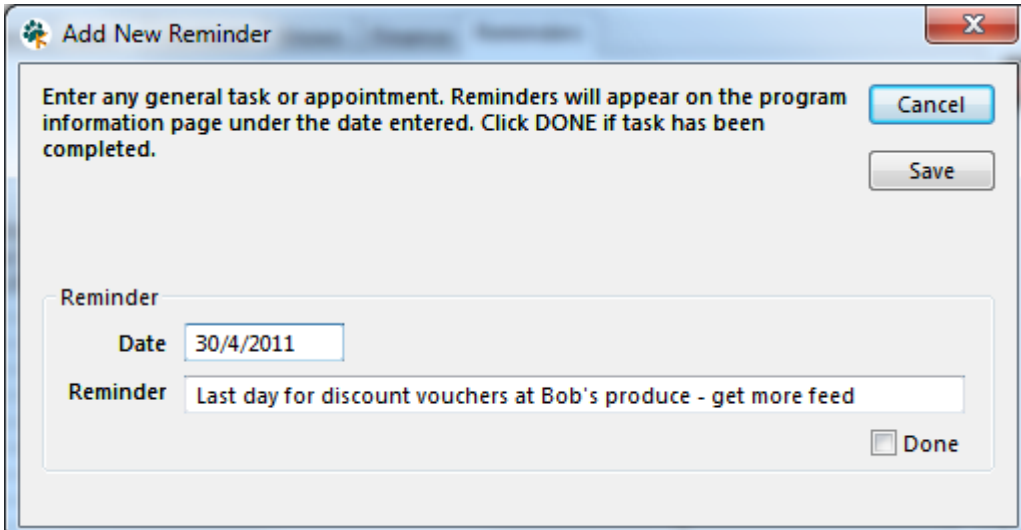
Click on a record to view details or edit.

Date	Reminder	Done
10/03/2011	Try Buff and Fred in same paddock again	No
15/03/2011	Post show entries - Goonedella RNA show	Yes
19/04/2011	Man coming to repair roof on shed 3	No

Add

Choose the Reminders button from the toolbar to open the Reminders form.

To add a reminder record click the Add button  on the Reminders page to show the **Add New Reminder** form. Enter the Date and a short reminder note. Click **Save** to add it to the database.



Add New Reminder

Enter any general task or appointment. Reminders will appear on the program information page under the date entered. Click DONE if task has been completed.

Cancel Save

Reminder

Date 30/4/2011

Reminder Last day for discount vouchers at Bob's produce - get more feed

Done

Edit / Delete


When you no longer need the reminder click on the entry in the Reminders table to open the **Reminders** form in edit mode.

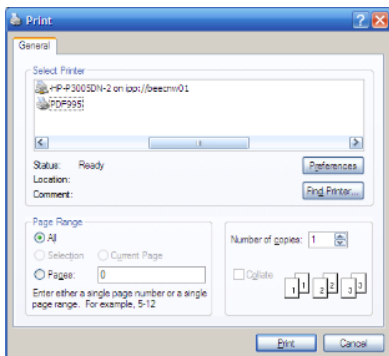
It will display the information you entered. Check **Done** and click **Save** if you want to keep a record that you have completed the appointment or task. Click **Delete** if you want to remove the reminder from the database.

[Type here]

Reports



Most search results in the program can be printed as a report using the small Print button  above the table. Your Operating System Print Dialog will appear.



You can print a paper copy or pdf (Adobe Acrobat) format. Pdf printing is built into Mac operating systems but requires a pdf maker to be installed on Windows and Linux systems. There are plenty of free pdf makers available for Windows eg. doPDF or pdf995. Once installed you simply print to them from your print dialog as though they are an installed printer. Pdf files are an excellent way to store and email reports and pedigrees. You will need a pdf reader such as Acrobat reader (free) to view them but since the pdf format is so common these days most people have it installed already.

Customising your report

You may resize columns before printing to display the information better or to hide columns altogether. Move your mouse cursor over the lines between the column names until your cursor changes then drag to resize.

Screens – Linux Ubuntu 10.4 (32 bit)

Show	Show Date
Dubbo Royal	01/03/2011
Birdsville Royal National	06/04/2011

Column widths on the printout will reflect the percentage of the table width in the program eg. If you resize a column to $\frac{1}{4}$ of the table width it will take up $\frac{1}{4}$ of the paper width when printed. To hide a column resize it to zero width before printing.

The printed report has a basic layout:

Date	Treatment	Done
14/04/2011	Tick Shampoo Bath	Yes
18/04/2011	Combantrim	No
21/04/2011	Flu Shot	No

Pedigrees - pdf and web



Kintraks can create a pedigree in two formats – pdf (Adobe Acrobat format) or HTML (Webpage format).

PDF Pedigrees

Anything you can print to your normal paper printer can be stored in pdf format.

Pros

- Retains all customisation, graphics, colours, fonts, object positions etc (see previous section)
- Popular format for Email
- Quality paper prints can be made anytime from the pdf file

Cons

- Requires pdf reader eg. Acrobat Reader to be installed (free) You have a pdf reader if you are reading this.
- Requires pdf maker eg doPDF for Windows (free)
- Cannot be altered after making, at least by using readily available software.

How to make Acrobat pedigrees and printouts

Anything you can print from your computer can also be "printed" to an Adobe Acrobat file (pdf) and will appear almost identical to the paper output.

To do this click the Print To PDF button from the toolbar.

Your program "prints" as normal but instead of the output being on paper it will be saved as an Acrobat (pdf) file. You will be prompted to give your file a name and to choose a location to save it to. You can store pedigrees on your computer for printing or emailing later on. Don't forget to tell the recipient that they need the free Acrobat Reader to view and print them (most people already have it).

HTML Pedigrees

These are web format pedigrees consisting of a box (table) style with no graphics.

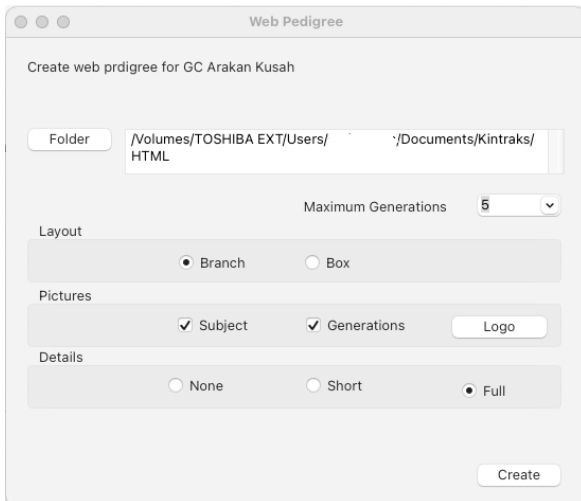
Pros

- Very compact for Email and storage
- Can be opened on any computer using the web browser
- Page can be uploaded to the web or the pedigree pasted into your page design
- Can be copied and pasted into other formats eg. Word document
- Editable in any webpage editor and many text editors
- Resizes automatically to fit screen

Cons

- You're stuck with a basic and plain layout if you don't know much about HTML editing.
- Pictures and backgrounds need to be with the file to appear in the pedigree unless you save it as **Webpage Complete** format.

To make an individual HTML pedigree select a name from the Search list and open the Tree tab. Select the HTML pedigree button above the Tree tab. Choose from the options and click the Create Button.



The pedigree will open in your web browser when finished. By default HTML files are stored in the folder - **Documents\Kintraks\HTML**

You can access this folder easily by selecting from the top menu – View > Folders > HTML Pedigrees.

You can also create a full pedigree collection for all your animals by selecting the HTML Pedigree Collection button. You can then choose from the same options shown above.

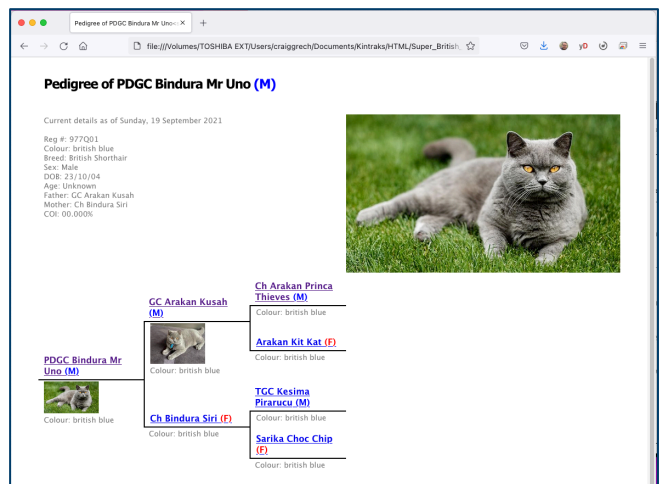
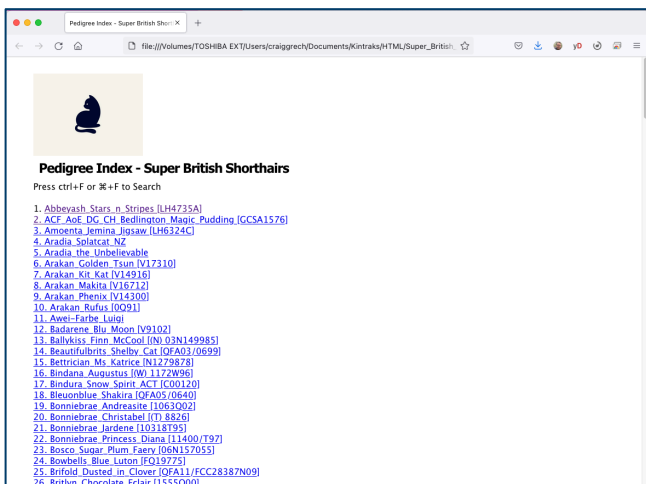
This will produce a folder of individual webpages and an index page where users can search for an animal. All pedigree names are links so users can click to open other pedigrees.

If you have a lot of animals, it may take some time to produce all the files required. Check the progress bar at the bottom to see how the process is going.

When done the index file will open in your web browser.

Uploading your pedigree collection is a separate process to the functions in Animal Breeder. You can find information and free programs to manage your web files on the Internet.

After uploading your whole pedigree folder to your public directory link to the folder or the contained **index.html** file from your homepage.



Importing



Importing Records

There may be times when you need to transfer information from other sources whether it is another database, a spreadsheet or document. Kintraks can import data from other Kintraks databases or HTML pedigrees.

Importing a Kintraks database

You can easily import a whole database or selected records from another Kintraks database file. From the top menu click **Database > Import** to open the Import window. Follow the numbers -

Screens Windows XP

(1) Open

Click the Open button to select a **Kintraks database file** (.cax / .rsd)

It can be anywhere on your computer or removable media. If it is attached to an email you must open the email and save the file to your computer first.

When you open the file a list of names should appear in the form list box (2)

(4) Click names on list to select records

If the database contains records the names will be listed in the box. Hold down your Alt button (Windows/Linux) or Apple key (Mac) while clicking on the names you want to import.

To select all or clear use the buttons at the bottom.

(5) Status

Don't change Status

The status will stay the same. Suitable if you are merging two databases you already own or splitting a database into two separate files.

Not suitable if the database belongs to someone else as some records will be marks "I am the owner"(that's not you!)

Make all "I am the Breeder" / Make all "I am the Owner"

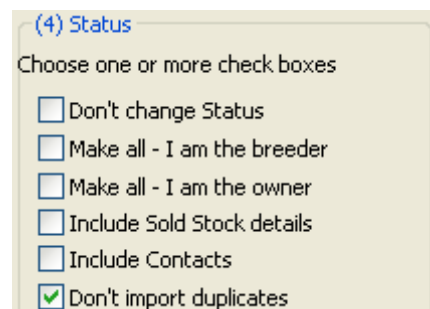
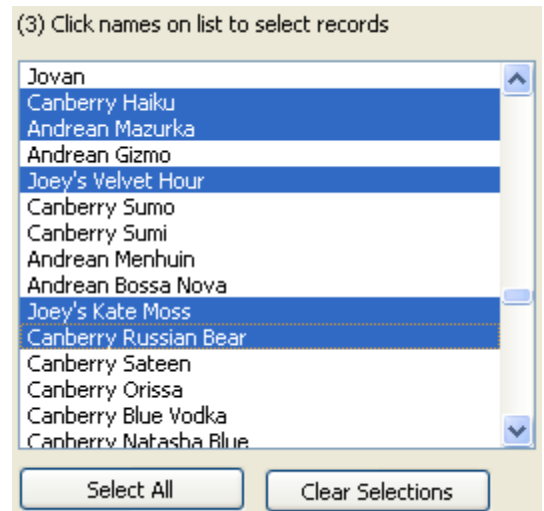
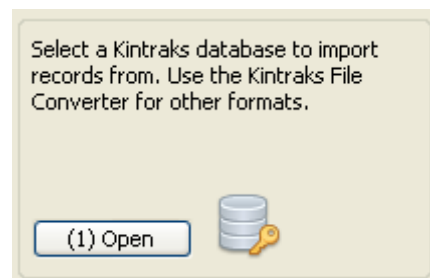
May be suitable depending on what you are doing. Remember you don't need to import everything in one go. You may want to import records you bred and mark them as such. Then in a separate operation import records you didn't breed.

Import Sold Stock Details

Gives you the option of importing the original status but not the sold stock if you weren't the seller.

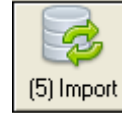
Don't Import Duplicates

If records for the animal already exist the record won't be copied across while this is checked. If you want to see if the record has more information than yours you can uncheck this option and import all records. .



(5) Import

Click this button to start the process. You will see a confirmation when completed.



7 duplicate records were not imported.

Importing a Pedigree Template



When you choose this option from the above menu only the custom pedigree templates will be imported from a Kintraks database file (.cax).

This is handy if you want to keep a uniform pedigree template across several databases.

Importing a CSV File

To import a CSV file you will need to download the free Kintraks file converter from the website. This section outlines the basics of preparing your CSV file for import.



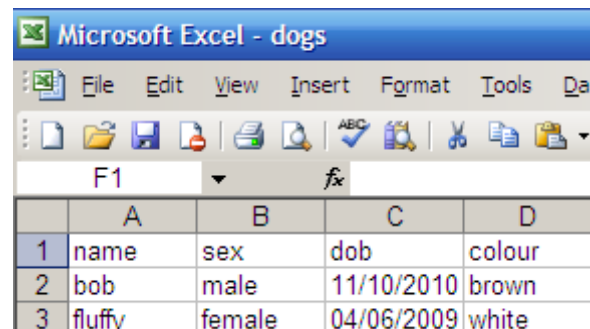
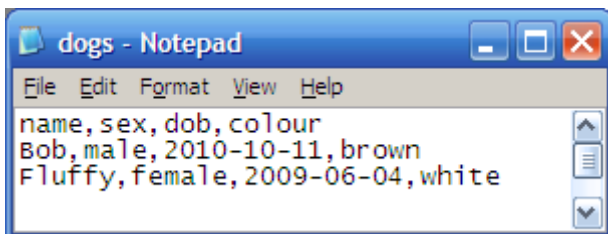
Tip: This section may seem a little heavy but it's not as heavy as typing in hundreds of records by hand. It is far easier to spend some time preparing and importing your data automatically. If you get stuck please **don't resort to manual entry** just email me for help.

CSV format

What is a CSV file?

Csv (Comma Separate Values) format is plain text where each row is a record and each item is separated by a comma. The top row is the column titles. Because of it's simplicity it is often used as a means of transferring data between different programs.

CSV files can be opened and saved using a plain text editor or a spreadsheet program. When you open a **csv** file with a spreadsheet program such as Microsoft Excel it sorts the data into columns. This makes it easier to prepare you file for import. Here's the same file opened in different programs:



1) Obtain a CSV file

[Type here]

Other Breeder program	You should be able to export your data as csv. Check the menus for an Export option and look for csv or text format. Export your data.
Spreadsheets	If you keep your animal records in a spreadsheet make sure the top row contains column headings and save or export the file in csv format.
Microsoft Access	If importing from a Microsoft Access database, open the file in Access then choose the Export option - Text File . A wizard will guide you. Do not check the option to Export Data with formatting and Layout . Choose comma as the delimiter and check the box to Include field names on first row . When you choose a file name and location save the file with the extension .csv rather than .txt .
Emailed files	If the file arrived in an email then save the file to your computer before doing anything. If it is on a disk, don't work with the original file in case you mess it up. Save a copy to your computer and use it for importing.
Paper copies	Not much point entering them into a spreadsheet then importing them. It is easier to add the data as individual records using the Add button. It has some time savers such as creating records with similar details.

You must be careful when saving a **csv** file that you save it only in its original format and not the programs native format eg. **doc** (Word), **xls** (Excel) etc.

Kintraks cannot import these formats. You must use the "**Save As**" option to save as a **csv** file.

If you don't have a spreadsheet program on your computer then download a free csv editor such as [CSVed](#) or the next few steps can be quite tough.

2) Create a blank database

We don't want to take any risk with our existing data so let's get all the data into a separate Kintraks database format first. Click **Database > New** from the menu. Give it a name eg. **"Imports from Jerry"**. You will be prompted for user settings. You don't need to fill in everything but make sure you enter any custom fields the same as in your existing database and in the same order.

Write them down you will need your list later eg.

Custom field 1 - legs

Custom field 2 - tattoo

3) Try to import

I am always working on making the import process fully automatic. The program can now recognise many common (English) field titles and automatically copy the contents across.

Open your File Converter and choose FROM > CSV file TO > Kintraks Multiplatform version.

4)
5) **Give your columns a title**
OK it didn't go to plan or you wouldn't be still reading this. We are going to have to make a few alterations to our **csv** file before trying again. Create another blank database and read on -

Open your csv file in your spreadsheet program. If your csv doesn't use row 1 for column headers then insert a row. If it has headers then rename them to match Kintraks fields below (the column order doesn't matter) -

**name colour breed sex dob father mother tag prefix suffix health cage
callname notes**

Any other fields can be named as custom fields to match your custom field numbers you wrote down in step 2 above.

customfield1 customfield2 customfield3 customfield4 customfield5 ... customfield15

6) Remove commas and blank rows from data

When you open a csv file in your spreadsheet program or **CSVed** you can't see the commas that separate the columns. Check your file for other commas which may exist in fields containing sentences eg notes. These commas will cause the import to fail. If you're not sure select the whole page and use your spreadsheet programs find/replace function to substitute another character or no character at all eg.

Find what: ,

Replace with: [leave blank]

Also check that the file doesn't contain any blank rows. A simple way to do this is open the file in Notepad or

[Type here]

Wordpad and turn off word wrap. Each row should begin with the same field information. Check for line-breaks where a record is not contained completely in one row. Edit and save to correct these problems.

7) **Check all parents have their own record**

For family trees to be created correctly there needs to be a separate record for every parent. Most programs do this automatically but if you are importing from a different source such as a home spreadsheet there could be typos or inaccuracies. If you are aware that this is the case you can fix it.

Select all the cells in the Mother column except the header and copy them.

Paste then at the bottom of the name column. Go to the first pasted record and under Sex and enter "female".

Drag the cell by the corner to fill in "female" in all the blanks below it. Kintraks doesn't require any other data to create a record.

Do the same with the Father column but enter "male" in the sex column and drag it down. Now we've probably created hundreds of duplicate records but the Kintraks program has a "Fix Data" option to remove all the extras later on. Save regularly, perhaps save as a new name before big changes.

8) **Save as CSV and try importing again**

Shortcut keys

Function	Windows / Linux	Mac
Help	Function F1	Function F1
Search	Function F3	Function F3
Select All	Ctrl + A	⌘ + A
Backup All	Ctrl + B	⌘ + B
Copy	Ctrl + C	⌘ + C
Calendar	Ctrl + D	⌘ + D
Error check	Ctrl + E	⌘ + E
News	Ctrl + F	⌘ + F
Contacts	Ctrl + G	⌘ + G
Import	Ctrl + H	⌘ + H
Inbreeding	Ctrl + I	⌘ + I
Restore	Ctrl + J	⌘ + J
Repair	Ctrl + K	⌘ + K
Language	Ctrl + L	⌘ + L
Reminders	Ctrl + M	⌘ + M
New Database	Ctrl + N	⌘ + N
Open File	Ctrl + O	⌘ + O
Pedigree Designer	Ctrl + P	⌘ + P
Quit	Ctrl + Q	⌘ + Q
Add Record	Ctrl + R	⌘ + R
Settings	Ctrl + S	⌘ + S
Reset Window	Ctrl + T	⌘ + T
Reports	Ctrl + U	⌘ + U
Paste	Ctrl + V	⌘ + V
Reset Columns	Ctrl + W	⌘ + W
Cut	Ctrl + X	⌘ + X
Cages and Tags	Ctrl + Y	⌘ + Y
Undo	Ctrl + Z	⌘ + Z

Backing up your data



If you are running Kintraks from your computer and you regularly backup your **Documents** folder then your Kintraks databases will be backed up too. If not, you need to make regular backup copies to preserve your records in case of computer malfunction, theft or destruction.

Making a backup on the same computer is helpful if you need to return to a previous save in the case of accidentally deleting records but is of little protection against anything else.

The backup file should not be saved to the same computer or drive.

Where to backup files

Good locations to create a backup include:

- * Removable media – CD/DVD, External Hard Drive, Flash drive
- * Another computer eg. your laptop or other home computer
- * Online location eg. Your online storage or mail file (Email it to yourself)

The best time to make a backup is before and after any major change to your database:

Before: Updating to a new version, Merging deleting or splitting a database, Importing records

After: Creating a new database, Entering a batch of new data.

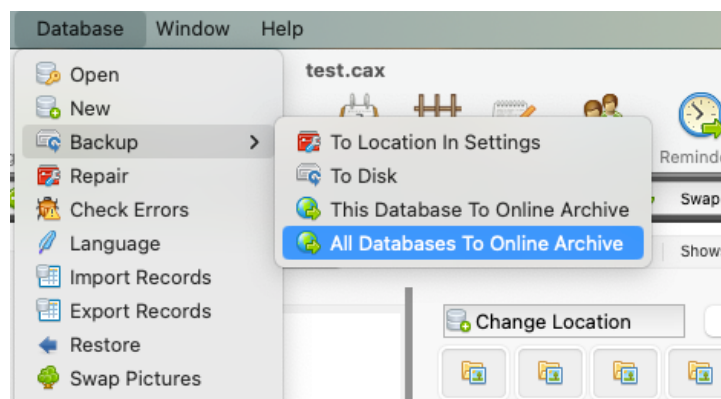
Making a backup to your online archive

As a registered user you have free online backup on the Kintraks server.

From the top menu choose Database > Backup > All Databases To Online Archive.

You also may backup individual databases by right-clicking on the file name in the programs opening page.

Wait until all uploads are complete before moving onto another function or closing the program. Failure to do this may result in a corrupt upload.



Making a Backup to Disk

Simple Windows Method

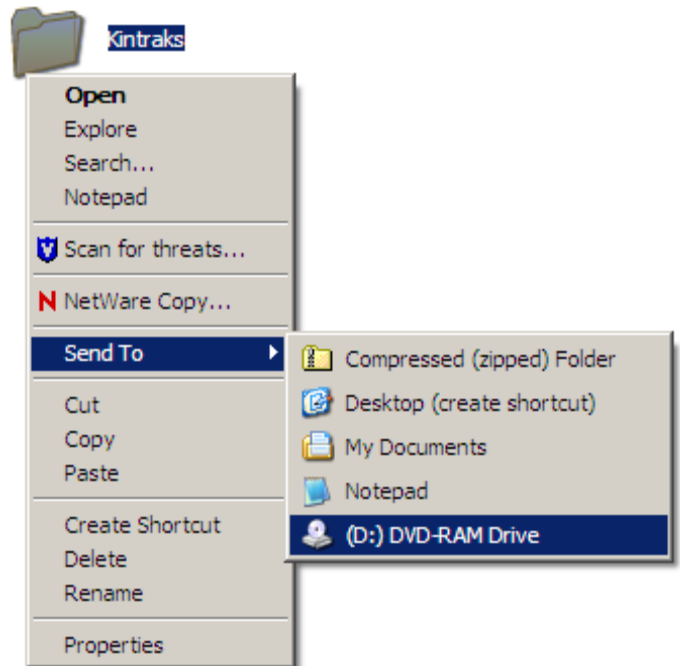
1. Insert a CD/DVD into your computer drive
2. Open your **Documents** folder
3. Find the **Kintraks** folder and right-click
4. choose Send To > CD/DVD Drive (or similar)
5. Follow the prompts to burn it onto CD.

Alternatively use a CD burning program eg. **Nero** to do the same thing.

You only need to backup the **Kintraks** folder.

It contains:

- Databases
- Registration key
- Pictures
- HTML pedigrees created



Simple Mac Method

1. Insert a blank CD/DVD disk in your drive.
2. A CD icon appears on your desktop. Double-click to open a Finder Window
3. Open another Finder window by clicking on the **File menu**, click **New Finder Window**.
4. From the Finder window, click on **Documents** then select the **Kintraks** folder and drag-and-drop it on to the CD Finder window.
5. Select **Burn "Untitled CD"** (Leopard 10.5 >) or **Burn Disc** (Tiger 10.4) from the **File menu**.
6. Name the disk, then click **Burn**.

Restoring a backup

Insert your CD and view the contents in Windows Explorer or Mac Finder. Drag the Kintraks folder from the CD to your documents folder. If you already have a Kintraks folder be careful. Don't overwrite a new copy of a database with an earlier one (unless you want to go back). **Online Backup**

Another good backup option is to backup to the Internet. It is becoming increasingly popular to store personal files using a cloud storage service. Most of the services offer a free storage limit of up to 5gb before charging for additional space. This is plenty of room to backup your Kintraks databases many hundreds of time.

The program includes two options for you to try – Dropbox and Google Drive. Both offer free storage and the program can be setup automatically to backup to the Internet everytime you close. Just go to their website and install onto your computer.

Open Kintraks and choose the option from the Backup toolbar manu.

Agree to the prompt and the backup is set to go.

Kintraks will create a new subfolder for today's date on your computer and sync it with the folder on your cloud drive. Subsequent backups on the same date will be incremented eg. [date](0) [date](1)

Trouble shooting



Lost Databases

You turn on your computer and start the program and it dawns on you that something is suddenly different. The list of databases is empty, and chances are your program isn't unlocked or showing you as being the registered owner. There are several reasons why this could happen but usually it doesn't mean you have lost everything. It most probably is because the databases aren't in the location the program was using last time you ran it.

You may have accidentally changed the path while browsing for a database somewhere else or by clicking the various location buttons at the top of the list.

Another common occurrence is that Windows 10 upgrade has moved or renamed the Documents folder or you may have agreed to let OneDrive be the new location for your Documents and Windows has kindly moved everything out of your old folder.

Either way you have got to find your lost files.

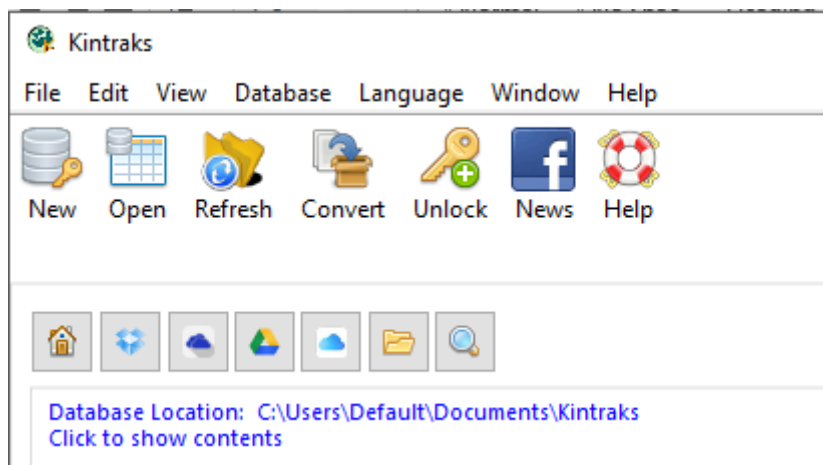
Firstly check the database path. This is the blue text at the top of the OPEN page.


Is this the folder where you normally keep your databases? You're not sure?

Perhaps you never changed the path at any stage and just let the program create them in the default location. This is in your Documents folder in a subfolder called Kintraks. If your computer has multiple accounts, make sure you are using the same login as before. You won't be able to see the contents of your Documents folder if you are not logged into the same account.

The path should read:

C:\Users\[your Username]\Documents\Kintraks




To check the default location for databases, click the small House  button above the database list. This will display the default folder. Try clicking each of the Location buttons -

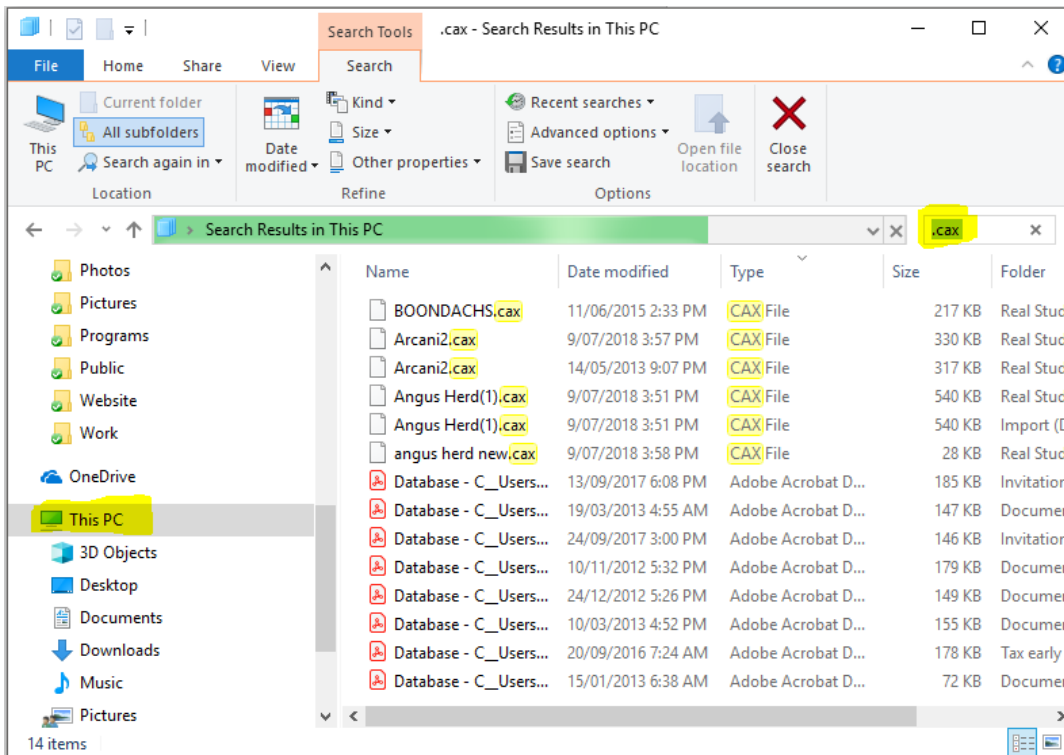
[Type here]





Can you see your databases now? No?
Then it's time to search for them.

Windows

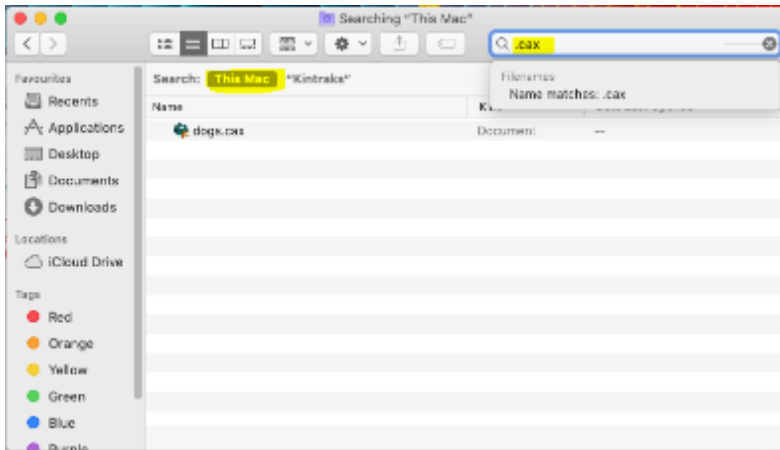
1. Open File Explorer - Find it in your Taskbar  or hold down your Windows key and press E.
2. In the left-hand column display the contents of your computer by clicking **This PC**
3. Enter **.cax** in the Search box at the top right of File Explorer Window.



Mac

1. Open Finder 
2. Enter **.cax** in the Search box 
3. Click **This Mac** next to the word **Search** at the top of the list to expand the search to your whole computer.

[Type here]



When the search is finished you probably have many databases in view. Some may be earlier versions or backups so it's important to find the most recent copy.

If you didn't find your database there may be still other options you can try later. Make sure your list is displaying the file details by clicking the option in the bottom right hand corner in Windows or on your Mac, in the toolbar at the top of the list.



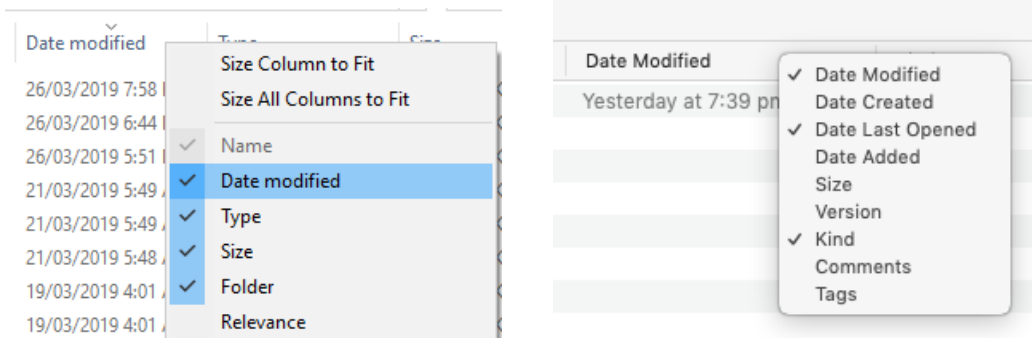
Windows



Mac

Now we should be able to click the header of the column to sort by Modified date to find the last database we worked on.

Note: If there is no column for Modified date right click any Header and choose the option from the list.

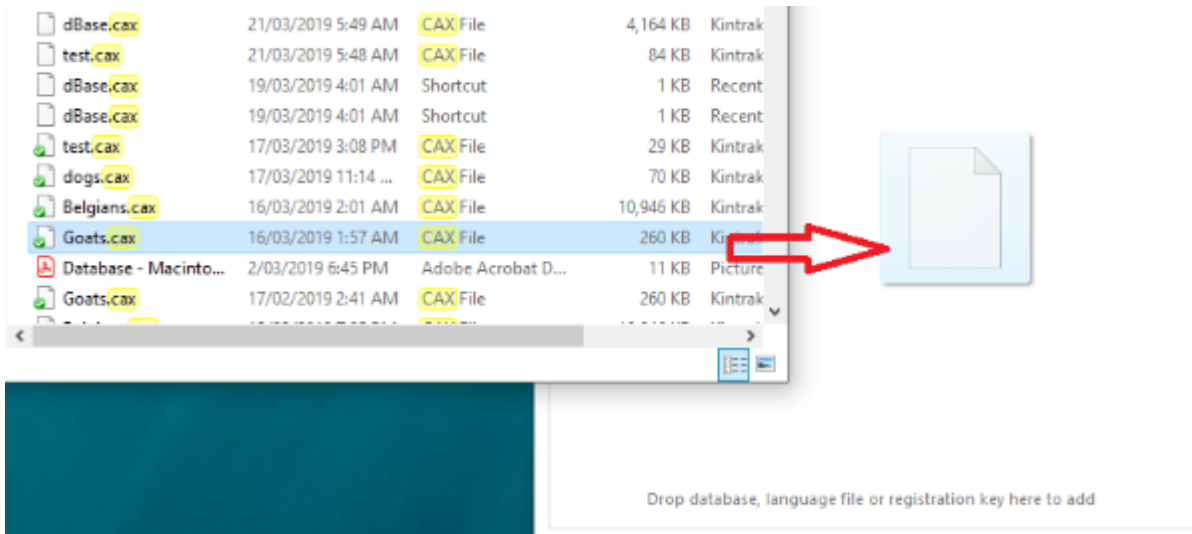


You can also use other criteria such as **Size** to determine if one copy of a database holds more information than another.

Now let's look at copying it to your default folder so you can use it.

You'll need to have both the program and the File Explorer (Windows) or Finder (Mac) open at the same time as Animal Breeder. Make sure both programs are visible and not maximized to full screen. You may need to resize the Search results by dragging the borders in so you can see it on the screen.

Now drag and drop the file you want to the blank space on the OPEN page.



The file name should immediately be added to the list. Continue with other databases you need added. If you add a database with the same name as an existing one a number eg. **(1)** will be added to the end of the filename. This allows you to add several copies for checking contents if you aren't sure which one you want to keep. The program should also copy your registration key *reg.cav* and associated folders across. Open your file to check contents. Click in the Animal Breeder Search box to show all records and to see the total at the bottom. Once you open a file the program will store the new database location so it is visible next time you open the program.

Error Messages

Error #5 – Permission Denied

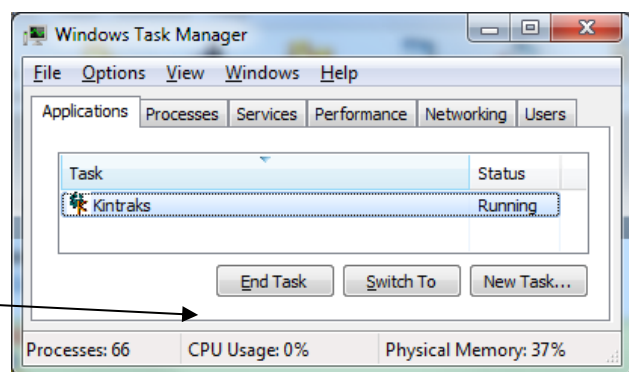
You are trying to install or update the program while it is open or one of its components is still running.

Close Kintraks if it is visible on your screen or taskbar and try again.

If that doesn't work hold down **Ctrl+Alt+Del** >> **Task List** >> **Applications**.

Click on Kintraks if it's on the list then **End Task**.

Run your installer again. If nothing works then reboot your computer, don't open Kintraks just run the installer / updater again.



Asking for help

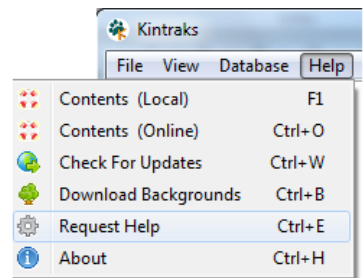
If this help file doesn't give you the answer to a problem you are welcome to email me with your question.

From the menu click Help > Request Help (**Ctrl+E**)

Enter your problem in the Email form. Don't forget your reply email address and a Subject.

[Type here]

Most problems are easily fixed. If there is a bug in the program an update is normally released as soon as possible to remedy it.

A screenshot of an 'Email request for help' dialog box. The title bar reads 'Email request for help'. Inside, there is a 'Send' button in the top right. Below it, text says 'Enter your email address and message below. Requests are normally answered within 12 - 24 hours.' There are two input fields: 'Your Email Address' containing 'bobbryston@mymail.com.au' and 'Subject' containing 'Can't install version 8'. A large text area contains the message: 'Hi, I'm having trouble upgrading to version 8. It keeps saying File Not Found. Hope you can help. Bob'.

If the problem cannot be duplicated you may be asked to email your database file and name a particular record where the problem occurs.

You will find your database files on your computer by opening your **Documents** folder then the folder called **Kintraks**. The file(s) will have the name you gave it eg. "Dogs.cax".

If you are running the program from a removable drive it will be in the same location as the program.

Attach it to an email and send it to - support@kintraks.com

Suggestions for improvements

Your feedback is always welcome. Just email me anytime at support@kintraks.com. Many of the features in Kintraks were the result of user feedback. It is especially helpful if you can report bugs or annoyances so I can fix them for everyone as soon as possible.

I try to accommodate as many suggestions as possible with the release of each update. Keep in mind that Kintraks is a generic program which can already be customised to suit many animal types. If your suggestion is too specific for a particular species it may not suit all users eg. Genetic calculations and predictions which only refer to one animal type.

I also avoid copying features from other programs so as to keep the originality and appeal of Kintraks.

[Type here]

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